

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 2

PSA: 1

Total Unduplicated Client Count for Quarter: 90

Total Cases Closed in Quarter: 122

Total Units of Service for Quarter (Unit=1 Hour): 619

#### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

##### CLIENT AGE

60-64:	17
65-74:	45
75-84:	19
85+:	9
Client Declined to Provide Information:	0
Total:	90

##### CLIENT GENDER

Male:	34
Female:	56
Client Declined to Provide Information:	0
Total:	90

##### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	58
Homebound:	0
Lives Alone:	64
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	1
Limited English:	0
Rural:	56
Greatest Economic Need (Minority):	5

##### CLIENT RACE

Two or More Races:	1
Caucasian:	77
African American:	0
Native American/Native Alaskan:	6
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	1
Japanese:	1
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	3
Client Declined to Provide Information:	1
Total:	90

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 2

PSA: 1

Greatest Economic Need (Non-Minority): 30

Greatest Economic Need (Minority Status Unknown): 1

#### CLIENT ETHNICITY

Hispanic/Latino: 1

#### CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

#### CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and  
Advice (CA)

Limited Additional  
Services (LAS)

Legal  
Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 9

A2. Contracts/Warranties: 2

A3. Other Consumer/Finance: 1

12 0 0

2 0 0

2 0 0

#### EMPLOYMENT

B1. Discrimination: 0

B2. Other Employment: 0

0 0 0

0 0 0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/  
Grandparents Rights: 7

C2. Conservatorship: 1

C3. Other Family: 1

7 0 0

1 0 0

1 0 0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 0

D2. Medicare: 0

D3. Other Health/Community Based Care: 0

0 0 0

0 0 0

0 0 0

#### HOUSING

E1. Landlord-Tenant (Subsidized or  
Private Housing): 13

15 1 8

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 2

PSA: 1

E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	1	1	0	0
E3. Other Housing:	1	1	0	0
<b>INCOME MAINTENANCE</b>				
F1. Social Security:	4	2	0	0
F2. Supplemental Security Income (SSI):	2	2	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	1	1	0	0
<b>INDIVIDUAL RIGHTS</b>				
G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	1	0	0
G3. Other Individual Rights:	2	2	0	0
<b>MISCELLANEOUS</b>				
H1. Estate Planning/Wills/Trusts:	35	43	0	0
H2. Advance Health Care Directives (AHCD):	15	20	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	0	0	0	0
<b>TOTAL CASES OPENED IN QUARTER:</b>		95	<b>TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE</b>	
			TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES
			TOTAL LEGAL REPRESENTATION	
		113	1	8
<b>TOTAL ESTIMATED CASE WORK HOURS SPENT:</b>		607		

#### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

#### INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 2

PSA:

1

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
Provider Name: Legal Services of Northern California					
County(ies) Humboldt and Del Norte					
12/15/15	LSNC	Civil Clinic	Seniors	3	1.5
12/8/15	LSNC	Family Clinic	Seniors	2	1
12/3/15	HSRC	ELC	Seniors	1	0.5
11/17/15	LSNC	Civil Clinic	Seniors	4	2
11/10/15	LSNC	Family Clinic	Seniors	2	1
11/3/15	HSRC	ELC	Seniors	4	2
10/27/15	LSNC	Bankruptcy Clinic	Seniors	1	0.5
10/20/15	LSNC	Civil Clinic	Seniors	3	1.5
10/6/15	HSRC	ELC	Seniors	3	1.5

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 9

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 12

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 2

PSA:

2

Total Unduplicated Client Count for Quarter: 53

Total Cases Closed in Quarter: 82

Total Units of Service for Quarter (Unit=1 Hour): 0

#### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

##### CLIENT AGE

60-64:	19
65-74:	23
75-84:	6
85+:	5
Client Declined to Provide Information:	0
Total:	53

##### CLIENT GENDER

Male:	17
Female:	36
Client Declined to Provide Information:	0
Total:	53

##### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	36
Homebound:	1
Lives Alone:	24
Institutionalized:	1
Suspected Victim of Elder Abuse/Exploitation:	3
Limited English:	1
Rural:	39
Greatest Economic Need (Minority):	6

##### CLIENT RACE

Two or More Races:	0
Caucasian:	45
African American:	1
Native American/Native Alaskan:	4
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	2
Client Declined to Provide Information:	1
Total:	53

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 2

PSA: 2

Greatest Economic Need (Non-Minority): 32

Greatest Economic Need (Minority Status Unknown): 2

#### CLIENT ETHNICITY

Hispanic/Latino: 1

#### CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

#### CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and  
Advice (CA)

Limited Additional  
Services (LAS)

Legal  
Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 0

A2. Contracts/Warranties: 0

A3. Other Consumer/Finance: 0

0 0 0

0 0 0

0 0 0

#### EMPLOYMENT

B1. Discrimination: 0

B2. Other Employment: 0

0 0 0

0 0 0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/  
Grandparents Rights: 4

C2. Conservatorship: 1

C3. Other Family: 0

3 2 0

1 0 0

0 0 0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 0

D2. Medicare: 0

D3. Other Health/Community Based Care: 1

0 0 0

0 0 0

1 0 0

#### HOUSING

E1. Landlord-Tenant (Subsidized or  
Private Housing): 26

30 8 0

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 2

PSA: 2

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	12	16	2	2
E3. Other Housing:	0	0	0	0
<b>INCOME MAINTENANCE</b>				
F1. Social Security:	1	1	0	0
F2. Supplemental Security Income (SSI):	4	3	0	0
F3. Pensions/Retiree Benefits:	1	0	0	0
F4. Other Income Maintenance:	0	0	0	0
<b>INDIVIDUAL RIGHTS</b>				
G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	6	9	2	1
<b>MISCELLANEOUS</b>				
H1. Estate Planning/Wills/Trusts:	0	0	0	0
H2. Advance Health Care Directives (AHCD):	1	1	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	0	0	0	0
<b>TOTAL CASES OPENED IN QUARTER:</b>		57	<b>TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE</b>	
			TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES
			TOTAL LEGAL REPRESENTATION	
		65	14	3
<b>TOTAL ESTIMATED CASE WORK HOURS SPENT:</b>		567		

#### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

##### INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours

**California Legal Services (Title III B)**  
**PSA Level Quarterly Report**

Fiscal Year: 2015-2016

Quarter: 2

PSA:

2

Provider Name: Legal Service of Northern California

County(ies) Lassen, Modoc, rinity, Shasta, and Siski

12/11/16	Modoc Senior Center	Discussion of will and trusts	seniors	20	7
11/10/16	modoc Senior Center	Overview of services	seniors	27	7
10/28/16	Big Valley 50 Plus	Overview of services	Seniors	8	6.5
10/22/16	Madrone Senior Center	Overview of services	seniors	39	7.5
10/20/16	senior corp	overview of services	senior workers	80	5
10/16/16	Susanville Sr Cntr	Healthcare Fair	seniors	19	7

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 6

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 40

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 0

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 0



## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 2

PSA:

3

Total Unduplicated Client Count for Quarter: 120

Total Cases Closed in Quarter: 145

Total Units of Service for Quarter (Unit=1 Hour): 929

#### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

##### CLIENT AGE

60-64:	24
65-74:	59
75-84:	26
85+:	11
Client Declined to Provide Information:	0
Total:	120

##### CLIENT GENDER

Male:	39
Female:	81
Client Declined to Provide Information:	0
Total:	120

##### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	72
Homebound:	0
Lives Alone:	65
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	0
Limited English:	0
Rural:	47
Greatest Economic Need (Minority):	8

##### CLIENT RACE

Two or More Races:	0
Caucasian:	109
African American:	2
Native American/Native Alaskan:	3
Asian/Pacific Islander	
Asian Indian:	1
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	1
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	4
Client Declined to Provide Information:	0
Total:	120

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 2

PSA: 3

Greatest Economic Need (Non-Minority): 68

Greatest Economic Need (Minority Status Unknown): 0

#### CLIENT ETHNICITY

Hispanic/Latino: 4

#### CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

#### CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and  
Advice (CA)

Limited Additional  
Services (LAS)

Legal  
Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 13

A2. Contracts/Warranties: 0

A3. Other Consumer/Finance: 3

13 1 0

0 3 1

2 1 1

#### EMPLOYMENT

B1. Discrimination: 0

B2. Other Employment: 0

0 0 0

0 0 0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/  
Grandparents Rights: 0

C2. Conservatorship: 0

C3. Other Family: 0

0 0 0

0 0 0

0 0 0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 8

D2. Medicare: 1

D3. Other Health/Community Based Care: 1

8 1 0

2 0 0

1 0 0

#### HOUSING

E1. Landlord-Tenant (Subsidized or  
Private Housing): 31

24 12 7

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 2

PSA: 3

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	18	17	3	0
E3. Other Housing:	0	0	0	0
<b>INCOME MAINTENANCE</b>				
F1. Social Security:	1	1	1	1
F2. Supplemental Security Income (SSI):	4	4	1	1
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	1	0	1	0
<b>INDIVIDUAL RIGHTS</b>				
G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	1	0	0	0
<b>MISCELLANEOUS</b>				
H1. Estate Planning/Wills/Trusts:	27	19	9	0
H2. Advance Health Care Directives (AHCD):	5	0	5	0
H3. Financial Powers of Attorney:	6	0	6	0
H4. Other Miscellaneous:	0	0	0	0
<b>TOTAL CASES OPENED IN QUARTER:</b>		<b>TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE</b>		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		91	44	10
<b>TOTAL ESTIMATED CASE WORK HOURS SPENT:</b>		891		

#### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

##### INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 2

PSA:

3

Provider Name: *Legal Services of Northern California*

County(ies) *Butte, Colusa, Glenn, Plumas, Tehama*

10/28/15	Tehema	Law Library and Veterans Services Meeting	providers	3	2
10/28/15	Tehema	Dept. of Social Services	providers	120	1.5
10/26/15	Butte Co	Emergency Winter Homeless Shelter Planning	Providers	2	2
10/13/15	All Counties	Hispanic Resource Council	Providers	10	2
10/08/15	Butte Co	Diversity Advocacy Network Meeting	Providers and Consumers	10	2
10/1/2015	Butte Co	MDT Meeting	providers	17	2

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 6

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 12

#### INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
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Provider Name: *Legal Services of Northern California*

County(ies) *Butte, Colusa, Glenn, Plumas, Tehama*

12/8/15	All counties	Hispanic Resources Council Meeting	providers	5	1.5
12/7/15	Butte	Emergency Homeless Shelter Outreach	consumers	40	2
12/5/15	Butte	Emergency Homeless Shelter Outreach	consumers	15	2
11/20/15	Tehema	LIFT Event	consumers	58	16
11/18/2015	Tehema	MDT Mtg	Providers	9	3
11/9/15	Butte	Emergency Winter Homeless Shelter Mtg	providers	10	1.5
11/5/15	Butte	Emergency Winter Homeless Shelter Mtg	providers	5	1.5
11/5/15	Butte	MDT Mtg	providers	25	2.5

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 8

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***California Legal Services (Title III B)***

***PSA Level Quarterly Report***

**Fiscal Year: 2015-2016**

**Quarter: 2**

**PSA: 3**

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**TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:**

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 2

PSA: 4

Total Unduplicated Client Count for Quarter: 77

Total Cases Closed in Quarter: 127

Total Units of Service for Quarter (Unit=1 Hour): 282

#### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

##### CLIENT AGE

60-64:	16
65-74:	37
75-84:	18
85+:	6
Client Declined to Provide Information:	0
Total:	77

##### CLIENT GENDER

Male:	35
Female:	42
Client Declined to Provide Information:	
Total:	77

##### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	36
Homebound:	3
Lives Alone:	36
Institutionalized:	1
Suspected Victim of Elder Abuse/Exploitation:	4
Limited English:	13
Rural:	13
Greatest Economic Need (Minority):	25

##### CLIENT RACE

Two or More Races:	0
Caucasian:	35
African American:	5
Native American/Native Alaskan:	2
Asian/Pacific Islander	
Asian Indian:	2
Cambodian:	0
Chinese:	2
Filipino:	0
Japanese:	1
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	1
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	1
Race Unknown/Some Other Race:	26
Client Declined to Provide Information:	2
Total:	77

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 2

PSA: 4

Greatest Economic Need (Non-Minority): 30

Greatest Economic Need (Minority Status Unknown): 0

#### CLIENT ETHNICITY

Hispanic/Latino: 24

#### CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

#### CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and  
Advice (CA)

Limited Additional  
Services (LAS)

Legal  
Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 14

A2. Contracts/Warranties: 5

A3. Other Consumer/Finance: 7

13 3 1

3 2 2

3 3 0

#### EMPLOYMENT

B1. Discrimination: 0

B2. Other Employment: 1

0 0 0

1 1 0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/  
Grandparents Rights: 2

C2. Conservatorship: 0

C3. Other Family: 1

2 0 0

0 0 0

1 0 0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 1

D2. Medicare: 2

D3. Other Health/Community Based Care: 1

2 1 0

2 1 0

1 0 0

#### HOUSING

E1. Landlord-Tenant (Subsidized or  
Private Housing): 30

17 6 7

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 2

PSA: 4

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	3	2	3	0
E3. Other Housing:	0	1	1	0
<b>INCOME MAINTENANCE</b>				
F1. Social Security:	3	1	0	0
F2. Supplemental Security Income (SSI):	5	3	2	0
F3. Pensions/Retiree Benefits:	1	0	0	0
F4. Other Income Maintenance:	2	2	0	0
<b>INDIVIDUAL RIGHTS</b>				
G1. Immigration/Naturalization:	0	0	0	1
G2. Elder Abuse/Neglect/Exploitation:	2	1	2	2
G3. Other Individual Rights:	2	2	1	0
<b>MISCELLANEOUS</b>				
H1. Estate Planning/Wills/Trusts:	16	7	13	0
H2. Advance Health Care Directives (AHCD):	7	4	4	1
H3. Financial Powers of Attorney:	2	2	0	0
H4. Other Miscellaneous:	0	0	0	0
<b>TOTAL CASES OPENED IN QUARTER:</b>		<b>TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE</b>		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		70	43	14
<b>TOTAL ESTIMATED CASE WORK HOURS SPENT:</b>		271		

#### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

#### INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES



## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 2

PSA:

4

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
<b>Provider Name: Legal Services of Northern California</b>					
<b>County(ies) Nevada, Placer, Sierra</b>					
10/09/15	Grass Valley	Presentation Veterans Stand Down	Senior Veterans	30	8
10/15/15	Auburn	Research & Update Sierra County Agencies	Sierra County Senior Agencies	50	1
11/5/15	Placer Justice Center	Placer Community Agency MDT	Community government providers of services to seniors and disabled	21	2
12/09/15	auburn Homeless Shelter	Information on accessing legal services for seniors and disabled	homelss seniors and disabled	25	2
<b>County(ies) Yolo</b>					
11/05/15	Esparto (RISE)	The New Yolo Courthouse (accessing services and filing)	Older Adults	25	3
10/07/15	Winters (RISE)	Fair Debt Collection	Older Adults	18	3.5
12/9/15	Winters (RISE)	Traffic Amnesty Program	Older Adults	6	4
<b>Provider Name: Sacramento Senior Legal Services</b>					
<b>County(ies) Sacramento</b>					
11/10/15	South Natomas Library	Overview of SLH Services	Service Providers	30	3
10/6/15	Sierra 2 Senior Center	Wills and Estates	Seniors	6	2.4
10/8/15	Mercy Housing Russel Manor	Advance Health Care Directives	Seniors	13	2.2
10/13/15	Asian Community Center	Wills and Estates	seniors	50	3
11/10/15	Hart Senior Center	Advance Health Care Directives	Seniors	7	1.9
11/15/15	Mercy Housing: Russel Manor	Wills & Estates	Seniors	20	2.8
11/18/15	Sunburst Projects	Restraining Orders including Elder Abuse Restraining Orders	Social Workers	6	3.3

**California Legal Services (Title III B)**

**PSA Level Quarterly Report**

**Fiscal Year: 2015-2016**

**Quarter: 2**

**PSA:**

**4**

12/10/15	Mercy Housing: Russel Manor	Pension Presentation	Seniors	75	2.3
10/13/2015	Hart Senior Center	Wills & Estates	Seniors	20	2.7
<b>Provider Name:</b> <i>Yuba Sutter Legal Center</i>					
<b>County(ies)</b> <i>Sutter and Yuba</i>					
10/14/2015	CA Retired Teachers Assoc	Facse of Elder Abuse	seniors	40	8

**TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:** 3

**TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:** 11

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 2

PSA: 4

Total Unduplicated Client Count for Quarter: 484

Total Cases Closed in Quarter: 563

Total Units of Service for Quarter (Unit=1 Hour): 1692

#### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

##### CLIENT AGE

60-64:	132
65-74:	190
75-84:	114
85+:	48
Client Declined to Provide Information:	0
Total:	484

##### CLIENT GENDER

Male:	170
Female:	314
Client Declined to Provide Information:	0
Total:	484

##### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	266
Homebound:	13
Lives Alone:	278
Institutionalized:	4
Suspected Victim of Elder Abuse/Exploitation:	11
Limited English:	25
Rural:	86
Greatest Economic Need (Minority):	68

##### CLIENT RACE

Two or More Races:	1
Caucasian:	342
African American:	58
Native American/Native Alaskan:	7
Asian/Pacific Islander	
Asian Indian:	7
Cambodian:	0
Chinese:	4
Filipino:	9
Japanese:	2
Korean:	1
Laotian:	0
Vietnamese:	3
Guamanian:	0
Hawaiian:	1
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	45
Client Declined to Provide Information:	4
Total:	484

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 2

PSA: 4

Greatest Economic Need (Non-Minority): 243

Greatest Economic Need (Minority Status Unknown): 0

#### CLIENT ETHNICITY

Hispanic/Latino: 43

#### CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

#### CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and  
Advice (CA)

Limited Additional  
Services (LAS)

Legal  
Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 31

A2. Contracts/Warranties: 20

A3. Other Consumer/Finance: 36

35 2 1

19 1 0

35 3 1

#### EMPLOYMENT

B1. Discrimination: 0

B2. Other Employment: 6

0 0 0

6 0 1

#### FAMILY

C1. Divorce/Custody/Visitation/Support/  
Grandparents Rights: 11

C2. Conservatorship: 4

C3. Other Family: 5

16 1 0

5 3 0

7 0 0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 5

D2. Medicare: 4

D3. Other Health/Community Based Care: 7

0 3 0

0 8 0

3 1 1

#### HOUSING

E1. Landlord-Tenant (Subsidized or  
Private Housing): 126

121 23 8

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 2

PSA: 4

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	47	46	1	0
E3. Other Housing:	25	28	1	1
<b>INCOME MAINTENANCE</b>				
F1. Social Security:	6	10	0	0
F2. Supplemental Security Income (SSI):	8	8	1	0
F3. Pensions/Retiree Benefits:	12	12	3	0
F4. Other Income Maintenance:	2	3	0	1
<b>INDIVIDUAL RIGHTS</b>				
G1. Immigration/Naturalization:	0	2	0	0
G2. Elder Abuse/Neglect/Exploitation:	27	27	2	1
G3. Other Individual Rights:	24	20	0	0
<b>MISCELLANEOUS</b>				
H1. Estate Planning/Wills/Trusts:	60	59	5	0
H2. Advance Health Care Directives (AHCD):	19	9	6	0
H3. Financial Powers of Attorney:	9	6	3	0
H4. Other Miscellaneous:	5	4	0	0
<b>TOTAL CASES OPENED IN QUARTER:</b>		<b>TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE</b>		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		481	67	15
<b>TOTAL ESTIMATED CASE WORK HOURS SPENT:</b>		2165		

#### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

#### INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 2

PSA:

4

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
<b>Provider Name: Legal Services of Northern California</b>					
<b>County(ies) Nevada, Placer, Sierra</b>					
10/09/15	Grass Valley	Presentation Veterans Stand Down	Senior Veterans	30	8
10/15/15	Auburn	Research & Update Sierra County Agencies	Sierra County Senior Agencies	50	1
11/5/15	Placer Justice Center	Placer Community Agency MDT	Community government providers of services to seniors and disabled	21	2
12/09/15	auburn Homeless Shelter	Information on accessing legal services for seniors and disabled	homelss seniors and disabled	25	2
<b>County(ies) Yolo</b>					
11/05/15	Esparto (RISE)	The New Yolo Courthouse (accessing services and filing)	Older Adults	25	3
10/07/15	Winters (RISE)	Fair Debt Collection	Older Adults	18	3.5
12/9/15	Winters (RISE)	Traffic Amnesty Program	Older Adults	6	4
<b>Provider Name: Sacramento Senior Legal Services</b>					
<b>County(ies) Sacramento</b>					
11/10/15	South Natomas Library	Overview of SLH Services	Service Providers	30	3
10/6/15	Sierra 2 Senior Center	Wills and Estates	Seniors	6	2.4
10/8/15	Mercy Housing Russel Manor	Advance Health Care Directives	Seniors	13	2.2
10/13/15	Asian Community Center	Wills and Estates	seniors	50	3
11/10/15	Hart Senior Center	Advance Health Care Directives	Seniors	7	1.9
11/15/15	Mercy Housing: Russel Manor	Wills & Estates	Seniors	20	2.8
11/18/15	Sunburst Projects	Restraining Orders including Elder Abuse Restraining Orders	Social Workers	6	3.3

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**California Legal Services (Title III B)**

**PSA Level Quarterly Report**

**Fiscal Year: 2015-2016**

**Quarter: 2**

**PSA:**

**4**

12/10/15	Mercy Housing: Russel Manor	Pension Presentation	Seniors	75	2.3
10/13/2015	Hart Senior Center	Wills & Estates	Seniors	20	2.7
<b>Provider Name:</b> <i>Yuba Sutter Legal Center</i>					
<b>County(ies)</b> <i>Sutter and Yuba</i>					
10/14/2015	CA Retired Teachers Assoc	Facse of Elder Abuse	seniors	40	8

**TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:** 14

**TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:** 45

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 2

PSA: 5

Total Unduplicated Client Count for Quarter: 78

Total Cases Closed in Quarter: 92

Total Units of Service for Quarter (Unit=1 Hour): 600

#### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

##### CLIENT AGE

60-64:	23
65-74:	30
75-84:	18
85+:	7
Client Declined to Provide Information:	0
Total:	78

##### CLIENT GENDER

Male:	32
Female:	46
Client Declined to Provide Information:	0
Total:	78

##### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	14
Homebound:	7
Lives Alone:	53
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	0
Limited English:	8
Rural:	0
Greatest Economic Need (Minority):	7

##### CLIENT RACE

Two or More Races:	5
Caucasian:	57
African American:	4
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	3
Race Unknown/Some Other Race:	8
Client Declined to Provide Information:	1
Total:	78



## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 2

PSA: 5

Greatest Economic Need (Non-Minority): 46

Greatest Economic Need (Minority Status Unknown): 0

#### CLIENT ETHNICITY

Hispanic/Latino: 8

#### CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

#### CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and  
Advice (CA)

Limited Additional  
Services (LAS)

Legal  
Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 3

A2. Contracts/Warranties: 3

A3. Other Consumer/Finance: 1

3 0 0

3 0 0

0 0 0

#### EMPLOYMENT

B1. Discrimination: 0

B2. Other Employment: 2

0 0 0

3 0 0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/  
Grandparents Rights: 2

C2. Conservatorship: 0

C3. Other Family: 2

2 0 0

0 0 0

2 1 0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 0

D2. Medicare: 0

D3. Other Health/Community Based Care: 1

0 0 0

0 0 0

2 0 0

#### HOUSING

E1. Landlord-Tenant (Subsidized or  
Private Housing): 16

12 5 1

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 2

PSA: 5

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	2	2	0	0						
E3. Other Housing:	3	3	0	0						
<b>INCOME MAINTENANCE</b>										
F1. Social Security:	0	0	0	0						
F2. Supplemental Security Income (SSI):	0	0	0	0						
F3. Pensions/Retiree Benefits:	0	0	0	0						
F4. Other Income Maintenance:	1	1	0	0						
<b>INDIVIDUAL RIGHTS</b>										
G1. Immigration/Naturalization:	0	0	0	0						
G2. Elder Abuse/Neglect/Exploitation:	7	10	1	0						
G3. Other Individual Rights:	1	0	0	0						
<b>MISCELLANEOUS</b>										
H1. Estate Planning/Wills/Trusts:	31	35	1	0						
H2. Advance Health Care Directives (AHCD):	0	0	0	0						
H3. Financial Powers of Attorney:	0	0	0	0						
H4. Other Miscellaneous:	3	5	0	0						
<b>TOTAL CASES OPENED IN QUARTER:</b>		78	<b>TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE</b> <table border="1" style="width: 100%; border-collapse: collapse;"> <tr> <td style="width: 33%;">TOTAL COUNSEL AND ADVICE</td> <td style="width: 33%;">TOTAL LIMITED ADD. SERVICES</td> <td style="width: 33%;">TOTAL LEGAL REPRESENTATION</td> </tr> <tr> <td style="text-align: center;">83</td> <td style="text-align: center;">8</td> <td style="text-align: center;">1</td> </tr> </table>		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION	83	8	1
TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION								
83	8	1								
<b>TOTAL ESTIMATED CASE WORK HOURS SPENT:</b>		581								

#### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

##### INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours

**California Legal Services (Title III B)**

**PSA Level Quarterly Report**

**Fiscal Year: 2015-2016**

**Quarter: 2**

**PSA:**

**5**

**Provider Name:** *Legal Aid of the North Bay*

**County(ies)** *Marin County*

12/3/15	Point Reyes Stn	Power of Attorney/AHCD	Seniors	20	8
10/19/15	San Geronimo	Power of Attorney/Fianacial Planning	Seniors	15	3
11/19/15	Point Reyes Stn	Estate Planning	Seniors	39	8

**TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:**

**TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:**

**TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:**

**TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:**

**California Legal Services (Title III B)**  
**PSA Level Quarterly Report**

Fiscal Year: 2015-2016

Quarter: 2

PSA: 6

Total Unduplicated Client Count for Quarter: 323

Total Cases Closed in Quarter: 246

Total Units of Service for Quarter (Unit=1 Hour): 3516

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS  
IN CASES OPENED THIS QUARTER**

**CLIENT AGE**

60-64:	81
65-74:	151
75-84:	54
85+:	30
Client Declined to Provide Information:	7
Total:	323

**CLIENT GENDER**

Male:	146
Female:	177
Client Declined to Provide Information:	0
Total:	323

**OTHER CLIENT CHARACTERISTICS**

Frail/Disabled:	148
Homebound:	10
Lives Alone:	122
Institutionalized:	1
Suspected Victim of Elder Abuse/Exploitation:	20
Limited English:	164
Rural:	0
Greatest Economic Need (Minority):	99

**CLIENT RACE**

Two or More Races:	3
Caucasian:	101
African American:	36
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	84
Filipino:	18
Japanese:	9
Korean:	0
Laotian:	0
Vietnamese:	7
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	7
Race Unknown/Some Other Race:	58
Client Declined to Provide Information:	0
Total:	323

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 2

PSA: 6

Greatest Economic Need (Non-Minority): 96

Greatest Economic Need (Minority Status Unknown): 10

#### CLIENT ETHNICITY

Hispanic/Latino: 52

#### CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

#### CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and  
Advice (CA)

Limited Additional  
Services (LAS)

Legal  
Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 10

A2. Contracts/Warranties: 1

A3. Other Consumer/Finance: 3

6 0 3

2 0 1

1 0 1

#### EMPLOYMENT

B1. Discrimination: 1

B2. Other Employment: 6

1 0 0

2 0 2

#### FAMILY

C1. Divorce/Custody/Visitation/Support/  
Grandparents Rights: 3

C2. Conservatorship: 4

C3. Other Family: 2

0 0 2

0 0 2

0 0 1

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 2

D2. Medicare: 5

D3. Other Health/Community Based Care: 0

2 0 0

5 0 0

1 0 0

#### HOUSING

E1. Landlord-Tenant (Subsidized or  
Private Housing): 116

70 9 14

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 2

PSA: 6

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	1	4	0	0
E3. Other Housing:	40	7	0	4
<b>INCOME MAINTENANCE</b>				
F1. Social Security:	14	10	0	2
F2. Supplemental Security Income (SSI):	23	19	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	2	2	0	0
<b>INDIVIDUAL RIGHTS</b>				
G1. Immigration/Naturalization:	28	17	0	5
G2. Elder Abuse/Neglect/Exploitation:	21	10	0	13
G3. Other Individual Rights:	0	0	0	0
<b>MISCELLANEOUS</b>				
H1. Estate Planning/Wills/Trusts:	11	4	0	6
H2. Advance Health Care Directives (AHCD):	1	1	0	0
H3. Financial Powers of Attorney:	1	1	0	0
H4. Other Miscellaneous:	29	11	0	5
<b>TOTAL CASES OPENED IN QUARTER:</b>		324	<b>TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE</b>	
			TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES
			TOTAL LEGAL REPRESENTATION	
		176	9	61
<b>TOTAL ESTIMATED CASE WORK HOURS SPENT:</b>		3463		

#### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

##### INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours

**California Legal Services (Title III B)**  
**PSA Level Quarterly Report**

Fiscal Year: 2015-2016

Quarter: 2

PSA:

6

<b>Provider Name:</b> <i>Asian Americans Advancing Justice - Asian Law Cau</i>						
<b>County(ies)</b> <i>San Francisco</i>						
11/20/15	ADRC - IOA	Discussed about housing rights and reasonable accomodations	Service Providers	13	3	
<b>Provider Name:</b> <i>La Raza Centro Legal, Inc.</i>						
<b>County(ies)</b> <i>Ciry &amp; County of San Francisco, CA</i>						
10/28/15	LRCL	La Raza Centro Legal Senior Clinic	Elder	5	2	
10/21/15	LRCL	La Raza Centro Legal Senior Clinic	Elder	4	2	
10/14/15	LRCL	La Raza Centro Legal Senior Clinic	Elder	4	2	
10/07/15	LRCL	La Raza Centro Legal Senior Clinic	Elder	6	2	
<b>Provider Name:</b> <i>Legal Assistance to the Elderly</i>						
<b>County(ies)</b> <i>San Francisco</i>						
10/24/15	Chinatown	DA's Resource Fair	Chinese Elders	100	12	
<b>Provider Name:</b> <i>Nihonmachi Legal Outreach dba API Legal Outreach</i>						
<b>County(ies)</b> <i>San Francisco</i>						
12/24/15	APILO Office	Newsletter: Senior Rights Bulletin	Seniors, tenants, organizations who work with seniors and people with disabilities	20000	11	

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 7

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 34

**INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIE**

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
<b>Provider Name:</b> <i>La Raza Centro Legal, Inc.</i>					
<b>County(ies)</b> <i>Ciry &amp; County of San Francisco, CA</i>					

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 2

PSA:

6

12/3/15	Mission Neighborhood Center 362 Capp Street, San Francisco CA 94103	Public Benefits and Housing Issues	Elders	43	8
<b>Provider Name:</b> <i>Nihonmachi Legal Outreach dba API Legal Outreach</i>					
<b>County(ies)</b> <i>San Francisco</i>					
10/30/2015	APILO Office	Long Term Care Coordinating Council: Housing Committee-Housing problems/evictions of seniors, low income housing versus market rate housing	Social Workers/case Workers	10	5
10/20/2016	APILO Office	API Elder Abuse Task Force - Financial Scams against Imm. Seniors	Social Workers, Adult Protective Services, case managers, attorneys who work on elder abuse cases	8	3
10/08/2015	Salvation Army	Legal advocacy services for Elderly Abuse prevention	Salvation Army Community Advocates and Case Management	8	3

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 4

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 19



## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 2

PSA: 7

Total Unduplicated Client Count for Quarter: 198

Total Cases Closed in Quarter: 174

Total Units of Service for Quarter (Unit=1 Hour): 1329

#### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

##### CLIENT AGE

60-64:	30
65-74:	71
75-84:	74
85+:	23
Client Declined to Provide Information:	0
Total:	198

##### CLIENT GENDER

Male:	51
Female:	147
Client Declined to Provide Information:	0
Total:	198

##### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	41
Homebound:	0
Lives Alone:	27
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	9
Limited English:	2
Rural:	0
Greatest Economic Need (Minority):	15

##### CLIENT RACE

Two or More Races:	0
Caucasian:	151
African American:	25
Native American/Native Alaskan:	1
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	5
Filipino:	7
Japanese:	3
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	5
Race Unknown/Some Other Race:	1
Client Declined to Provide Information:	0
Total:	198

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 2

PSA: 7

Greatest Economic Need (Non-Minority): 29

Greatest Economic Need (Minority Status Unknown): 0

#### CLIENT ETHNICITY

Hispanic/Latino: 11

#### CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

#### CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and  
Advice (CA)

Limited Additional  
Services (LAS)

Legal  
Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 7

A2. Contracts/Warranties: 9

A3. Other Consumer/Finance: 17

3 4 0

5 5 0

14 3 1

#### EMPLOYMENT

B1. Discrimination: 0

B2. Other Employment: 0

0 0 0

0 0 0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/  
Grandparents Rights: 0

C2. Conservatorship: 4

C3. Other Family: 6

0 0 0

4 0 0

6 0 0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 0

D2. Medicare: 1

D3. Other Health/Community Based Care: 1

0 0 0

0 0 0

1 0 0

#### HOUSING

E1. Landlord-Tenant (Subsidized or  
Private Housing): 42

18 11 1

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 2

PSA: 7

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	1	1	0	0
E3. Other Housing:	4	5	0	0
<b>INCOME MAINTENANCE</b>				
F1. Social Security:	1	1	0	0
F2. Supplemental Security Income (SSI):	2	1	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	1	1	0	0
<b>INDIVIDUAL RIGHTS</b>				
G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	9	0	0	0
G3. Other Individual Rights:	0	8	0	0
<b>MISCELLANEOUS</b>				
H1. Estate Planning/Wills/Trusts:	53	37	11	0
H2. Advance Health Care Directives (AHCD):	22	3	15	0
H3. Financial Powers of Attorney:	18	0	0	0
H4. Other Miscellaneous:	0	14	1	0
<b>TOTAL CASES OPENED IN QUARTER:</b>		<b>TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE</b>		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		122	50	2
<b>TOTAL ESTIMATED CASE WORK HOURS SPENT:</b>		1314		

#### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

##### INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 2

PSA:

7

Provider Name: *Contra Costa Senior Legal Services*

County(ies) *Contra Costa*

11/09/15	Antioch	Educational Presentation	Seniors	6	3
11/10/15	Rossmoor	Health Fair	Seniors	75	4.5
11/04/15	El Cerrito	Senior Fair	Seniors	100	4

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 3

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 12

#### INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
------	-----------------------------	-------	-------------------	--------------------------	---------------

Provider Name: *Contra Costa Senior Legal Services*

County(ies) *Contra Costa*

10/29/15	Walnut Creek	Educational Presentation	Seniors	100	3
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TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 1

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 3

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 2

PSA: 8

Total Unduplicated Client Count for Quarter: 102

Total Cases Closed in Quarter: 142

Total Units of Service for Quarter (Unit=1 Hour): 726

#### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

##### CLIENT AGE

60-64:	34
65-74:	38
75-84:	17
85+:	13
Client Declined to Provide Information:	0
Total:	102

##### CLIENT GENDER

Male:	39
Female:	63
Client Declined to Provide Information:	0
Total:	102

##### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	49
Homebound:	1
Lives Alone:	43
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	4
Limited English:	18
Rural:	8
Greatest Economic Need (Minority):	19

##### CLIENT RACE

Two or More Races:	2
Caucasian:	58
African American:	8
Native American/Native Alaskan:	1
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	2
Filipino:	11
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	6
Race Unknown/Some Other Race:	11
Client Declined to Provide Information:	3
Total:	102

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 2

PSA: 8

Greatest Economic Need (Non-Minority): 26

Greatest Economic Need (Minority Status Unknown): 1

#### CLIENT ETHNICITY

Hispanic/Latino: 27

#### CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

#### CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and  
Advice (CA)

Limited Additional  
Services (LAS)

Legal  
Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 7

A2. Contracts/Warranties: 3

A3. Other Consumer/Finance: 3

4 3 0

1 0 0

1 0 0

#### EMPLOYMENT

B1. Discrimination: 0

B2. Other Employment: 0

0 0 0

0 0 0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/  
Grandparents Rights: 0

C2. Conservatorship: 1

C3. Other Family: 1

0 0 0

0 0 0

1 0 0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 34

D2. Medicare: 2

D3. Other Health/Community Based Care: 2

22 14 7

1 6 0

2 3 0

#### HOUSING

E1. Landlord-Tenant (Subsidized or  
Private Housing): 46

37 1 3

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 2

PSA: 8

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	0	0	0	0
E3. Other Housing:	6	5	0	0
<b>INCOME MAINTENANCE</b>				
F1. Social Security:	2	0	4	0
F2. Supplemental Security Income (SSI):	6	0	5	2
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	3	3	0	1
<b>INDIVIDUAL RIGHTS</b>				
G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	6	3	3	3
G3. Other Individual Rights:	0	0	0	0
<b>MISCELLANEOUS</b>				
H1. Estate Planning/Wills/Trusts:	4	2	3	0
H2. Advance Health Care Directives (AHCD):	1	0	1	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	3	1	0	0
<b>TOTAL CASES OPENED IN QUARTER:</b>		<b>TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE</b>		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		83	43	16
<b>TOTAL ESTIMATED CASE WORK HOURS SPENT:</b>		695		

#### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

##### INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours

**California Legal Services (Title III B)**  
**PSA Level Quarterly Report**

Fiscal Year: 2015-2016

Quarter: 2

PSA: 8

Provider Name: Legal Aid Society of San Mateo County

County(ies) San Mateo

11/20/15	CCI Ombudsman Call		0	3
12/16/15	CCI Ombudsman Call		0	1
12/9/15	CCI Ombudsman Call		0	0.5
12/2/15	CCI Ombudsman Call		0	1
11/25/15	CCI Ombudsman Call		0	1
11/18/15	CCI Ombudsman Call		0	1.4
10/28/15	CCI Ombudsman Call		0	0.5
12/14/15	EDAPT Meeting		10	3.3
12/8/15	Provider Network Meeting	Service Providers	37	10
11/24/15	Adult Abuse Prevention Collaborative	Seniors; Caregivers; Service Providers	12	1.5
11/10/15	Seniors on the Move Conference	Seniors	200	3
11/3/15	New Beginning Coalition Meeting	Service Providers	0	2.3
10/27/15	Adult Abuse Prevention Collaborative	Seniors; Caregivers; Service Providers	12	1.5

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 13

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 30

**INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES**

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
Provider Name: Legal Aid Society of San Mateo County					
County(ies) San Mateo					
12/8/15		Meeting with Alzheimer's Association	Service Providers	0	0.5



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***California Legal Services (Title III B)***

***PSA Level Quarterly Report***

**Fiscal Year: 2015-2016**

**Quarter: 2**

**PSA: 8**

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**TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:**

**TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:**

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 2

PSA: 9

Total Unduplicated Client Count for Quarter: 100

Total Cases Closed in Quarter: 196

Total Units of Service for Quarter (Unit=1 Hour): 2026

#### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

##### CLIENT AGE

60-64:	15
65-74:	53
75-84:	22
85+:	10
Client Declined to Provide Information:	0
Total:	100

##### CLIENT GENDER

Male:	34
Female:	66
Client Declined to Provide Information:	0
Total:	100

##### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	24
Homebound:	3
Lives Alone:	0
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	22
Limited English:	23
Rural:	0
Greatest Economic Need (Minority):	37

##### CLIENT RACE

Two or More Races:	3
Caucasian:	42
African American:	21
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	6
Cambodian:	0
Chinese:	18
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	1
Race Unknown/Some Other Race:	8
Client Declined to Provide Information:	1
Total:	100

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 2

PSA: 9

Greatest Economic Need (Non-Minority): 19

Greatest Economic Need (Minority Status Unknown): 1

#### CLIENT ETHNICITY

Hispanic/Latino: 10

#### CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

#### CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and  
Advice (CA)

Limited Additional  
Services (LAS)

Legal  
Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 2

A2. Contracts/Warranties: 1

A3. Other Consumer/Finance: 1

0 2 0

1 0 0

0 2 0

#### EMPLOYMENT

B1. Discrimination: 0

B2. Other Employment: 0

0 0 0

0 0 0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/  
Grandparents Rights: 0

C2. Conservatorship: 15

C3. Other Family: 1

0 0 0

1 26 28

1 0 0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 9

D2. Medicare: 8

D3. Other Health/Community Based Care: 0

3 3 1

10 6 0

0 0 0

#### HOUSING

E1. Landlord-Tenant (Subsidized or  
Private Housing): 3

3 2 0

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 2

PSA: 9

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	1	1	0	0
E3. Other Housing:	0	0	0	0
<b>INCOME MAINTENANCE</b>				
F1. Social Security:	8	3	2	2
F2. Supplemental Security Income (SSI):	12	9	30	12
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	0	0	1	0
<b>INDIVIDUAL RIGHTS</b>				
G1. Immigration/Naturalization:	4	0	3	5
G2. Elder Abuse/Neglect/Exploitation:	22	10	10	3
G3. Other Individual Rights:	0	0	0	0
<b>MISCELLANEOUS</b>				
H1. Estate Planning/Wills/Trusts:	1	1	0	0
H2. Advance Health Care Directives (AHCD):	0	0	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	12	10	5	0
<b>TOTAL CASES OPENED IN QUARTER:</b>		<b>TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE</b>		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		53	92	51
<b>TOTAL ESTIMATED CASE WORK HOURS SPENT:</b>		1771		

#### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

##### INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 2

PSA:

9

Provider Name: *Legal Assistance for Seniors*

County(ies) *Alameda*

11/21/15	Allen Temple Baptist Church-Oakland	General LAS	Seniors	70	23
10/30/15	Alameda County Employees' Retirement Asso-Oakland	Health Fair	Seniors	400	3.5
10/18/15	Ed Roberts Campus-Berkeley	General LAS	Seniors	200	3.25
10/17/15	Alameda Hospital-Alameda	Health Fair	Seniors and Caregivers	40	0.5
10/15/15	Berkeley Unified School District – CE Site-Berkeley	Health Fair	Seniors	70	4
10/11/15	St. Rose Hospital – CE Site-Hayward	Health Fair	Seniors and Caregivers	100	0.25
10/06/15	Silliman Activity Center-Newark	Health Fair	Seniors and Providers	500	5.5

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 7

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 40

#### INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
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Provider Name: *Legal Assistance for Seniors*

County(ies) *Alameda*

10/25/15	Fremont Gurdwara Sahib-Fremont	General LAS	Seniors	24	5
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## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 2

PSA:

9

10/08/15	Montgomery Plaza Senior Housing-Hayward	General LAS	Seniors	2	2.25
11/6/15	Vineyard Village Senior Housing-Livermore	General LAS	Seniors	15	3
11/5/15	Strawberry Creek Lodge-Berkeley	General LAS	Seniors	12	2.5
11/4/15	Independence Plaza Senior Housing-Alameda	General LAS	Seniors	45	2.25
11/3/15	Afghan Coalition-Fremont	General LAS	Seniors	17	5.75
11/3/15	Bancroft Senior Homes-Oakland	Keeping Elders Safe	Seniors	12	6.25
10/30/15	San Leandro Senior Community Center-San Leandro	General LAS	Seniors	33	2.75
10/30/15	West Lake Christian Terrace-Oakland	General LAS	Seniors	23	2.25
10/30/15	West Lake Christian Terrace-Oakland	General LAS	Seniors	15	2
10/28/15	Alameda County Social Services Agency (AAA)-Oakland	General LAS	Senior Service Provider	7	3.75
10/28/15	Eden I & R-Hayward	General LAS	Senior Service Provider	6	6
11/7/15	Holy Spirit Church-Fremont	General LAS	Seniors	125	1.5
10/26/15	South Berkeley Senior Center-	General LAS	Seniors	26	4.25
11/10/15	North Oakland Senior Center-Oakland	General LAS	Seniors	9	2.5

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 2

PSA:

9

10/23/15	Mable Howard Apartments-Berkeley	General LAS	Seniors	11	2
10/22/15	Fremont Senior Center-Fremont	General LAS	Seniors and Caregivers	40	3
10/21/15	Palo Alto Medical Foundation-Fremont	General LAS	Seniors and Caregivers	30	5.75
10/20/15	Vintage Court Apartments-Union	General LAS	Seniors	15	2.5
10/20/15	North Berkeley Senior Center-	Keeping Elders Safe	Seniors	6	3.5
10/19/15	Arbor Vista Senior Housing-Livermore	General LAS	Seniors	7	3
10/17/15	Summit Medical Center-Oakland	General LAS	Seniors	20	2.5
10/14/15	J.L. Richard Terrace and Evergreen Annex-Oakland	General LAS	Seniors	47	6.25
10/13/15	Mastick Senior Center-Alameda	General LAS	Seniors	25	4
10/13/15	North Berkeley Senior Center-	General LAS	Seniors	18	2.5
10/10/15	A SAFE Place-Oakland	Keeping Elders Safe	Caregiver of Seniors	11	3.5
10/08/15	Berkeley Unified School District-Berkeley	General LAS	Seniors	27	2.75
10/27/15	Hillcrest Garden Senior Apt-Livermore	General LAS	Seniors	11	7.5
11/23/15	Altenheim Senior Housing-Oakland	General LAS	Seniors	3	1.75
12/15/15	Beth Asher Satellite Housing-Oakland	General LAS	Seniors	9	9
12/14/15	Otterbein Manor-Oakland	General LAS	Seniors	6	8.5

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 2

PSA:

9

12/14/15	Lakeside Senior Apartments (Satellite Affordable Housing Associates)-Oakland	General LAS	Seniors	28	1.75
12/10/15	Campbell and Green-Oakland	Keeping Elders Safe	Senior service provider	5	3.5
12/10/15	Beth Asher Satellite Housing-Oakland	Consumer Fraud	Seniors	13	6.25
12/9/15	Lawrence Livermore National Laboratory-Livermore	General LAS	Seniors	150	2.5
12/9/15	Lawrence Livermore National Laboratory-Livermore	General LAS	Seniors	150	8
12/7/15	Lakeside Senior Apartments (Satellite Affordable Housing Associates)-Oakland	General LAS	Seniors	35	3
12/4/15	Otterbein Manor-Oakland	Consumer Fraud	Seniors	7	9
12/3/15	Montgomery Plaza Senior Housing-Hayward	General LAS	Seniors	12	6
12/1/15	Baywood Court Retirement Community-Castro Valley	General LAS	Seniors	36	1.75
11/7/15	New Hope Baptist Church-Oakland	General LAS	Seniors and Caregivers	24	2.5
11/25/15	Lake Park-Oakland	General LAS	Seniors	17	1.75
12/17/15	Over 60 Health Center (Berkeley)-Berkeley	General LAS	Seniors	10	2



## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 2

PSA:

9

11/23/15	Hayward Senior Apartments (C & Grand)-Hayward	General LAS	Seniors and Caregivers	16	2.5
11/20/15	Area Agency on Aging-Oakland	General LAS	Senior service provider	25	4
11/20/15	Westlake Christian Terrace-Oakland	General LAS	Seniors	34	4.5
11/20/15	Area Agency on Aging-Oakland	General LAS	Senior service provider	25	6.5
11/19/15	Pleasanton Gardens Sr. Housing-Pleasanton	General LAS	Seniors	13	1.5
11/18/15	Fremont Congregational Church-Fremont	General LAS	Seniors	9	2.75
11/17/15	Satellite Central Senior Homes (Oakland)-Oakland	General LAS	Seniors	41	4.5
11/17/15	Ashland Community Center-San Leandro	General LAS	Seniors	14	2.5
11/13/15	Eden Issei Terrace-Hayward	General LAS	Seniors and Caregivers	40	1.5
11/12/15	Palo Alto Medical Foundation-Dublin	General LAS	Seniors and Caregivers	8	5.5
11/11/15	Life Long Medical Care-Oakland	General LAS	Senior service provider	50	3.75
11/10/15	Albany Library-Albany	General LAS	Seniors	2	5
11/30/15	Allen Temple Arms Senior Apartments-Oakland	General LAS	Seniors	15	2.25

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 56

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 215

**California Legal Services (Title III B)**  
**PSA Level Quarterly Report**

Fiscal Year: 2015-2016

Quarter: 2

PSA: 10

Total Unduplicated Client Count for Quarter: 317

Total Cases Closed in Quarter: 316

Total Units of Service for Quarter (Unit=1 Hour): 2083

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS  
IN CASES OPENED THIS QUARTER**

**CLIENT AGE**

60-64:	49
65-74:	125
75-84:	100
85+:	42
Client Declined to Provide Information:	1
Total:	317

**CLIENT GENDER**

Male:	103
Female:	214
Client Declined to Provide Information:	0
Total:	317

**OTHER CLIENT CHARACTERISTICS**

Frail/Disabled:	112
Homebound:	10
Lives Alone:	68
Institutionalized:	5
Suspected Victim of Elder Abuse/Exploitation:	34
Limited English:	34
Rural:	7
Greatest Economic Need (Minority):	48

**CLIENT RACE**

Two or More Races:	17
Caucasian:	199
African American:	14
Native American/Native Alaskan:	11
Asian/Pacific Islander	
Asian Indian:	2
Cambodian:	0
Chinese:	30
Filipino:	11
Japanese:	3
Korean:	3
Laotian:	0
Vietnamese:	8
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	3
Race Unknown/Some Other Race:	12
Client Declined to Provide Information:	4
Total:	317

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 2

PSA: 10

Greatest Economic Need (Non-Minority): 40

Greatest Economic Need (Minority Status Unknown): 0

#### CLIENT ETHNICITY

Hispanic/Latino: 45

#### CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

#### CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and  
Advice (CA)

Limited Additional  
Services (LAS)

Legal  
Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 6

A2. Contracts/Warranties: 3

A3. Other Consumer/Finance: 19

6 0 0

3 0 0

19 1 0

#### EMPLOYMENT

B1. Discrimination: 0

B2. Other Employment: 0

0 0 0

1 0 0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/  
Grandparents Rights: 3

C2. Conservatorship: 4

C3. Other Family: 1

3 0 0

4 0 0

1 0 0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 9

D2. Medicare: 9

D3. Other Health/Community Based Care: 6

10 0 1

9 0 0

5 0 0

#### HOUSING

E1. Landlord-Tenant (Subsidized or  
Private Housing): 27

27 0 0

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 2

PSA: 10

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	4	4	0	0
E3. Other Housing:	17	14	0	0
<b>INCOME MAINTENANCE</b>				
F1. Social Security:	8	5	2	0
F2. Supplemental Security Income (SSI):	18	14	1	3
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	7	7	0	0
<b>INDIVIDUAL RIGHTS</b>				
G1. Immigration/Naturalization:	3	3	0	0
G2. Elder Abuse/Neglect/Exploitation:	33	18	8	3
G3. Other Individual Rights:	4	4	0	0
<b>MISCELLANEOUS</b>				
H1. Estate Planning/Wills/Trusts:	54	56	0	0
H2. Advance Health Care Directives (AHCD):	25	11	15	0
H3. Financial Powers of Attorney:	44	15	30	0
H4. Other Miscellaneous:	13	12	1	0
<b>TOTAL CASES OPENED IN QUARTER:</b>		317	<b>TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE</b>	
			TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES
			TOTAL LEGAL REPRESENTATION	
		251	58	7
<b>TOTAL ESTIMATED CASE WORK HOURS SPENT:</b>		2037		

#### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

##### INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 2

PSA:

10

Provider Name: **Senior Adults Legal Assistance (SALA)**

County(ies) **Santa Clara County**

12/18/15	Family Court in San Jose	Participant in Santa Clara County Domestic Violence Round Table (DVRT) and Reach Out to Participants About SALA	Judges, Court staff, service providers and Legal Aid agencies that are members of DVRT	30	2.5
12/15/15	Aging Services Collaborative (ASC) Meeting in San Jose	Presentation on SALA and Fair Housing Issues Related to Seniors for ASC Members	Seniors, service providers, and advocates that are members of ASC	37	6
12/11/15	SALA Central Office in San Jose	Annual training for all SALA Volunteers (volunteer attorneys and legal workers) that assist with service delivery	SALA Volunteers	10	3.5
11/6/15	Yahoo Campus in Sunnyvale	MCLE Training on Financial Powers of Attorney for SALA Pro Bono Power of Attorney Days at Mountain View and Seven Trees Senior Centers in the afternoon	Pro Bono Attorneys from Fenwick & West and Yahoo Legal Department participating in Power of Attorney Days that afternoon	25	3
10/31/15	Sartoga Senior Center	Participate in Health and Services Fair and Reach Out to Participants About SALA's Services	Prospective clients and their family members that might benefit from SALA's services	100	4
10/27/15	Hewlett Packard Conference Center in Palo Alto	MCLE Training and Pro Bono Attorney Day Sponsored by Silicon Valley Campaign for Legal Services	Prospective Pro Bono Attorneys for SALA	75	9
10/13/15	SALA Central Office in San Jose	Training for New SALA Volunteer (volunteer attorneys and legal workers) that assist with service delivery	SALA volunteers	1	5

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 7

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 33

#### INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
Provider Name: <b>Senior Adults Legal Assistance (SALA)</b>					

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 2

PSA: 10

County(ies)	Santa Clara County				
12/4/15	Sunny View West Retirement Community in Cupertino	Presentation on SALA and Powers of Attorney for Financial Management	Senior residents at the housing project	25	3
11/9/15	Cypress Senior Center in San Jose	Presentation on Good Legal Health (including Elder Abuse prevention)	Senior participants at the center	30	5.7
10/23/15	Eastside Senior Center in San Jose	Presentation on Good Legal Health (including Elder Abuse prevention)	Senior participant	57	4

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 3

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 13

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 2

PSA: 11

Total Unduplicated Client Count for Quarter: 226

Total Cases Closed in Quarter: 299

Total Units of Service for Quarter (Unit=1 Hour): 439

#### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

##### CLIENT AGE

60-64:	31
65-74:	71
75-84:	54
85+:	25
Client Declined to Provide Information:	45
Total:	226

##### CLIENT GENDER

Male:	98
Female:	128
Client Declined to Provide Information:	0
Total:	226

##### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	79
Homebound:	0
Lives Alone:	55
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	2
Limited English:	83
Rural:	0
Greatest Economic Need (Minority):	0

##### CLIENT RACE

Two or More Races:	0
Caucasian:	204
African American:	11
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	2
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	1
Race Unknown/Some Other Race:	0
Client Declined to Provide Information:	8
Total:	226

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 2

PSA: 11

Greatest Economic Need (Non-Minority): 0

Greatest Economic Need (Minority Status Unknown): 0

#### CLIENT ETHNICITY

Hispanic/Latino: 149

#### CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

#### CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and  
Advice (CA)

Limited Additional  
Services (LAS)

Legal  
Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 0

A2. Contracts/Warranties: 0

A3. Other Consumer/Finance: 4

0 0 0

0 0 0

0 4 0

#### EMPLOYMENT

B1. Discrimination: 0

B2. Other Employment: 0

0 0 0

0 0 0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/  
Grandparents Rights: 2

C2. Conservatorship: 1

C3. Other Family: 0

0 2 0

0 1 0

0 0 0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 43

D2. Medicare: 3

D3. Other Health/Community Based Care: 8

0 43 0

0 3 0

0 8 0

#### HOUSING

E1. Landlord-Tenant (Subsidized or  
Private Housing): 2

0 2 0



## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 2

PSA: 11

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	14	0	14	0
E3. Other Housing:	7	0	7	0
<b>INCOME MAINTENANCE</b>				
F1. Social Security:	8	0	8	0
F2. Supplemental Security Income (SSI):	6	0	6	0
F3. Pensions/Retiree Benefits:	1	0	1	0
F4. Other Income Maintenance:	3	0	3	0
<b>INDIVIDUAL RIGHTS</b>				
G1. Immigration/Naturalization:	1	0	1	0
G2. Elder Abuse/Neglect/Exploitation:	4	0	4	0
G3. Other Individual Rights:	27	0	27	0
<b>MISCELLANEOUS</b>				
H1. Estate Planning/Wills/Trusts:	75	0	75	0
H2. Advance Health Care Directives (AHCD):	10	0	10	0
H3. Financial Powers of Attorney:	20	0	20	0
H4. Other Miscellaneous:	60	0	60	0
<b>TOTAL CASES OPENED IN QUARTER:</b>		299	<b>TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE</b>	
			TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES
			TOTAL LEGAL REPRESENTATION	
		0	299	0
<b>TOTAL ESTIMATED CASE WORK HOURS SPENT:</b>		439		

#### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

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***California Legal Services (Title III B)***

***PSA Level Quarterly Report***

**Fiscal Year: 2015-2016**

**Quarter: 2**

**PSA: 11**

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**TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:**

**TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:**

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 2

PSA: 12

Total Unduplicated Client Count for Quarter: 38

Total Cases Closed in Quarter: 22

Total Units of Service for Quarter (Unit=1 Hour): 48

#### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

##### CLIENT AGE

60-64:	11
65-74:	13
75-84:	9
85+:	5
Client Declined to Provide Information:	0
Total:	38

##### CLIENT GENDER

Male:	14
Female:	24
Client Declined to Provide Information:	0
Total:	38

##### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	0
Homebound:	3
Lives Alone:	11
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	0
Limited English:	0
Rural:	38
Greatest Economic Need (Minority):	2

##### CLIENT RACE

Two or More Races:	0
Caucasian:	36
African American:	0
Native American/Native Alaskan:	1
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	1
Client Declined to Provide Information:	0
Total:	38

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 2

PSA: 12

Greatest Economic Need (Non-Minority): 12

Greatest Economic Need (Minority Status Unknown): 0

#### CLIENT ETHNICITY

Hispanic/Latino: 1

#### CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

#### CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and  
Advice (CA)

Limited Additional  
Services (LAS)

Legal  
Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 0

A2. Contracts/Warranties: 1

A3. Other Consumer/Finance: 2

0 0 0

1 0 0

0 0 0

#### EMPLOYMENT

B1. Discrimination: 0

B2. Other Employment: 0

0 0 0

0 0 0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/  
Grandparents Rights: 1

C2. Conservatorship: 0

C3. Other Family: 2

0 0 0

0 0 0

0 0 0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 0

D2. Medicare: 1

D3. Other Health/Community Based Care: 1

0 0 0

1 0 0

0 0 0

#### HOUSING

E1. Landlord-Tenant (Subsidized or  
Private Housing): 8

0 0 0

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 2

PSA: 12

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	2	0	0	0
E3. Other Housing:	8	0	0	0
<b>INCOME MAINTENANCE</b>				
F1. Social Security:	0	0	0	0
F2. Supplemental Security Income (SSI):	2	1	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	1	1	0	0
<b>INDIVIDUAL RIGHTS</b>				
G1. Immigration/Naturalization:	1	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	3	0	0	0
G3. Other Individual Rights:	10	2	0	0
<b>MISCELLANEOUS</b>				
H1. Estate Planning/Wills/Trusts:	30	11	0	0
H2. Advance Health Care Directives (AHCD):	0	0	0	0
H3. Financial Powers of Attorney:	5	1	1	0
H4. Other Miscellaneous:	9	3	0	0
<b>TOTAL CASES OPENED IN QUARTER:</b>		<b>87</b>		
		<b>TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE</b>		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		21	1	0
<b>TOTAL ESTIMATED CASE WORK HOURS SPENT:</b>		<b>28</b>		

#### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

##### INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours

**California Legal Services (Title III B)**

**PSA Level Quarterly Report**

**Fiscal Year: 2015-2016**

**Quarter: 2**

**PSA:**

**12**

**Provider Name:** *Catholic Charities*

**County(ies)** *Alpine, Amado, Calaveras, Mariposa, Tu*

10/2015	Tuolumne County Fairgrounds	Tuolumne County Health Fair	60+	180	20
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**TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:**

**TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:**

**TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:**

**TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:**

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 2

PSA: 13

Total Unduplicated Client Count for Quarter: 145

Total Cases Closed in Quarter: 96

Total Units of Service for Quarter (Unit=1 Hour): 1332

#### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

##### CLIENT AGE

60-64:	26
65-74:	58
75-84:	25
85+:	15
Client Declined to Provide Information:	21
Total:	145

##### CLIENT GENDER

Male:	58
Female:	87
Client Declined to Provide Information:	0
Total:	145

##### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	64
Homebound:	5
Lives Alone:	68
Institutionalized:	3
Suspected Victim of Elder Abuse/Exploitation:	4
Limited English:	12
Rural:	0
Greatest Economic Need (Minority):	0

##### CLIENT RACE

Two or More Races:	3
Caucasian:	105
African American:	1
Native American/Native Alaskan:	1
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	1
Race Unknown/Some Other Race:	26
Client Declined to Provide Information:	8
Total:	145

## California Legal Services (Title III B)

### PSA Level Quarterly Report

**Fiscal Year: 2015-2016**

**Quarter: 2**

**PSA: 13**

Greatest Economic Need (Non-Minority):

Greatest Economic Need (Minority Status Unknown):

#### CLIENT ETHNICITY

Hispanic/Latino:

#### CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

#### CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and  
Advice (CA)

Limited Additional  
Services (LAS)

Legal  
Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

A2. Contracts/Warranties:

A3. Other Consumer/Finance:

#### EMPLOYMENT

B1. Discrimination:

B2. Other Employment:

#### FAMILY

C1. Divorce/Custody/Visitation/Support/  
Grandparents Rights:

C2. Conservatorship:

C3. Other Family:

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

D2. Medicare:

D3. Other Health/Community Based Care:

#### HOUSING

E1. Landlord-Tenant (Subsidized or  
Private Housing):



## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 2

PSA: 13

E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	2	1	1	0
E3. Other Housing:	12	5	1	0
<b>INCOME MAINTENANCE</b>				
F1. Social Security:	5	1	2	0
F2. Supplemental Security Income (SSI):	3	1	2	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	6	2	2	0
<b>INDIVIDUAL RIGHTS</b>				
G1. Immigration/Naturalization:	1	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	7	2	1	0
G3. Other Individual Rights:	4	3	1	0
<b>MISCELLANEOUS</b>				
H1. Estate Planning/Wills/Trusts:	0	2	1	0
H2. Advance Health Care Directives (AHCD):	2	2	0	0
H3. Financial Powers of Attorney:	10	3	4	0
H4. Other Miscellaneous:	3	2	0	0
<b>TOTAL CASES OPENED IN QUARTER:</b>		<b>TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE</b>		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		63	31	2
<b>TOTAL ESTIMATED CASE WORK HOURS SPENT:</b>		1332		

#### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

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***California Legal Services (Title III B)***

***PSA Level Quarterly Report***

**Fiscal Year: 2015-2016**

**Quarter: 2**

**PSA: 13**

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**TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:**

**TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:**

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 2

PSA: 14

Total Unduplicated Client Count for Quarter: 97

Total Cases Closed in Quarter: 116

Total Units of Service for Quarter (Unit=1 Hour): 149

#### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

##### CLIENT AGE

60-64:	46
65-74:	43
75-84:	6
85+:	2
Client Declined to Provide Information:	0
Total:	97

##### CLIENT GENDER

Male:	57
Female:	40
Client Declined to Provide Information:	0
Total:	97

##### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	0
Homebound:	0
Lives Alone:	62
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	0
Limited English:	0
Rural:	0
Greatest Economic Need (Minority):	52

##### CLIENT RACE

Two or More Races:	1
Caucasian:	52
African American:	18
Native American/Native Alaskan:	2
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	1
Race Unknown/Some Other Race:	23
Client Declined to Provide Information:	0
Total:	97

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 2

PSA: 14

Greatest Economic Need (Non-Minority): 21

Greatest Economic Need (Minority Status Unknown): 24

#### CLIENT ETHNICITY

Hispanic/Latino: 10

#### CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

#### CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and  
Advice (CA)

Limited Additional  
Services (LAS)

Legal  
Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 3

A2. Contracts/Warranties: 2

A3. Other Consumer/Finance: 4

3 1 0

1 0 0

3 0 0

#### EMPLOYMENT

B1. Discrimination: 0

B2. Other Employment: 0

0 0 0

0 0 0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/  
Grandparents Rights: 0

C2. Conservatorship: 0

C3. Other Family: 2

0 0 0

0 0 0

0 3 0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 0

D2. Medicare: 0

D3. Other Health/Community Based Care: 0

0 0 0

0 0 0

0 0 0

#### HOUSING

E1. Landlord-Tenant (Subsidized or  
Private Housing): 52

63 2 1

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 2

PSA: 14

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	0	0	0	0
E3. Other Housing:	5	5	0	0
<b>INCOME MAINTENANCE</b>				
F1. Social Security:	0	0	0	0
F2. Supplemental Security Income (SSI):	3	2	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	5	4	1	0
<b>INDIVIDUAL RIGHTS</b>				
G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	0	0	0	0
<b>MISCELLANEOUS</b>				
H1. Estate Planning/Wills/Trusts:	13	8	4	0
H2. Advance Health Care Directives (AHCD):	5	6	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	3	9	0	0
<b>TOTAL CASES OPENED IN QUARTER:</b>		<b>TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE</b>		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		104	11	1
<b>TOTAL ESTIMATED CASE WORK HOURS SPENT:</b>		149		

#### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

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***California Legal Services (Title III B)***

***PSA Level Quarterly Report***

**Fiscal Year: 2015-2016**

**Quarter: 2**

**PSA: 14**

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**TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:**

**TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:**

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 2

PSA: 15

Total Unduplicated Client Count for Quarter: 99

Total Cases Closed in Quarter: 119

Total Units of Service for Quarter (Unit=1 Hour): 258

#### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

##### CLIENT AGE

60-64:	31
65-74:	41
75-84:	19
85+:	8
Client Declined to Provide Information:	0
Total:	99

##### CLIENT GENDER

Male:	35
Female:	64
Client Declined to Provide Information:	0
Total:	99

##### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	57
Homebound:	2
Lives Alone:	43
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	5
Limited English:	9
Rural:	1
Greatest Economic Need (Minority):	38

##### CLIENT RACE

Two or More Races:	0
Caucasian:	58
African American:	7
Native American/Native Alaskan:	2
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	1
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	31
Client Declined to Provide Information:	0
Total:	99

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 2

PSA: 15

Greatest Economic Need (Non-Minority): 40

Greatest Economic Need (Minority Status Unknown): 6

#### CLIENT ETHNICITY

Hispanic/Latino: 32

#### CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

#### CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and  
Advice (CA)

Limited Additional  
Services (LAS)

Legal  
Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 14

A2. Contracts/Warranties: 3

A3. Other Consumer/Finance: 2

5 8 0

1 0 0

2 1 0

#### EMPLOYMENT

B1. Discrimination: 0

B2. Other Employment: 4

1 0 0

0 0 0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/  
Grandparents Rights: 1

C2. Conservatorship: 0

C3. Other Family: 0

1 0 0

0 0 0

0 0 0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 6

D2. Medicare: 0

D3. Other Health/Community Based Care: 1

4 7 0

0 0 0

1 3 0

#### HOUSING

E1. Landlord-Tenant (Subsidized or  
Private Housing): 43

40 3 3



## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 2

PSA: 15

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	2	0	1	0
E3. Other Housing:	2	1	0	0
<b>INCOME MAINTENANCE</b>				
F1. Social Security:	3	2	0	0
F2. Supplemental Security Income (SSI):	2	2	0	0
F3. Pensions/Retiree Benefits:	1	0	0	0
F4. Other Income Maintenance:	1	1	1	0
<b>INDIVIDUAL RIGHTS</b>				
G1. Immigration/Naturalization:	3	1	0	0
G2. Elder Abuse/Neglect/Exploitation:	9	1	5	0
G3. Other Individual Rights:	0	0	0	0
<b>MISCELLANEOUS</b>				
H1. Estate Planning/Wills/Trusts:	9	4	8	0
H2. Advance Health Care Directives (AHCD):	7	1	5	0
H3. Financial Powers of Attorney:	8	3	3	0
H4. Other Miscellaneous:	2	0	0	0
<b>TOTAL CASES OPENED IN QUARTER:</b>		<b>TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE</b>		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		71	45	3
<b>TOTAL ESTIMATED CASE WORK HOURS SPENT:</b>		249		

#### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

##### INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours

**California Legal Services (Title III B)**

**PSA Level Quarterly Report**

**Fiscal Year: 2015-2016**

**Quarter: 2**

**PSA:**

**15**

**Provider Name:** *Central California Legal Services, Inc.*

**County(ies)** *Tulare County*

11/10	Goshen Senior Center	Estate/incapacity planning presentation	Tulare County seniors	2	4
10/16	Woodlake Senior Center	Estate/incapacity planning presentation	Tulare County seniors	25	5

**TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:**

**TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:**

**TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:**

**TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:**

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 2

PSA: 16

Total Unduplicated Client Count for Quarter: 0

Total Cases Closed in Quarter: 0

Total Units of Service for Quarter (Unit=1 Hour): 3

#### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

##### CLIENT AGE

60-64: 0  
65-74: 0  
75-84: 0  
85+: 0  
Client Declined to Provide Information: 0  
Total: 0

##### CLIENT GENDER

Male: 0  
Female: 0  
Client Declined to Provide Information: 0  
Total: 0

##### OTHER CLIENT CHARACTERISTICS

Frail/Disabled: 0  
Homebound: 0  
Lives Alone: 0  
Institutionalized: 0  
Suspected Victim of Elder Abuse/Exploitation: 0  
Limited English: 0  
Rural: 0  
Greatest Economic Need (Minority): 0

##### CLIENT RACE

Two or More Races: 0  
Caucasian: 0  
African American: 0  
Native American/Native Alaskan: 0  
Asian/Pacific Islander  
Asian Indian: 0  
Cambodian: 0  
Chinese: 0  
Filipino: 0  
Japanese: 0  
Korean: 0  
Laotian: 0  
Vietnamese: 0  
Guamanian: 0  
Hawaiian: 0  
Samoan: 0  
Other Asian/Pacific Islander: 0  
Race Unknown/Some Other Race: 0  
Client Declined to Provide Information: 0  
Total: 0

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 2

PSA: 16

Greatest Economic Need (Non-Minority): 0

Greatest Economic Need (Minority Status Unknown): 0

#### CLIENT ETHNICITY

Hispanic/Latino: 0

#### CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

#### CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and  
Advice (CA)

Limited Additional  
Services (LAS)

Legal  
Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 0

A2. Contracts/Warranties: 0

A3. Other Consumer/Finance: 0

0 0 0

0 0 0

0 0 0

#### EMPLOYMENT

B1. Discrimination: 0

B2. Other Employment: 0

0 0 0

0 0 0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/  
Grandparents Rights: 0

C2. Conservatorship: 0

C3. Other Family: 0

0 0 0

0 0 0

0 0 0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 0

D2. Medicare: 0

D3. Other Health/Community Based Care: 0

0 0 0

0 0 0

0 0 0

#### HOUSING

E1. Landlord-Tenant (Subsidized or  
Private Housing): 0

0 0 0

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 2

PSA: 16

E2. Real Property: Home loans/  
Foreclosure/Reverse Mortgages:

0

0

0

0

E3. Other Housing:

0

0

0

0

#### INCOME MAINTENANCE

F1. Social Security:

0

0

0

0

F2. Supplemental Security Income (SSI):

0

0

0

0

F3. Pensions/Retiree Benefits:

0

0

0

0

F4. Other Income Maintenance:

0

0

0

0

#### INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:

0

0

0

0

G2. Elder Abuse/Neglect/Exploitation:

0

0

0

0

G3. Other Individual Rights:

0

0

0

0

#### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:

0

0

0

0

H2. Advance Health Care Directives (AHCD):

0

0

0

0

H3. Financial Powers of Attorney:

0

0

0

0

H4. Other Miscellaneous:

0

0

0

0

TOTAL CASES OPENED IN QUARTER: 0

#### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL  
AND ADVICE

TOTAL LIMITED  
ADD. SERVICES

TOTAL LEGAL  
REPRESENTATION

0

0

0

TOTAL ESTIMATED CASE WORK HOURS SPENT: 0

#### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

#### INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

**California Legal Services (Title III B)**

**PSA Level Quarterly Report**

**Fiscal Year: 2015-2016**

**Quarter: 2**

**PSA: 16**

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
<b>Provider Name: California Indian Legal Services</b>					
<b>County(ies) Inyo &amp; Mono</b>					
10/31/15		Advance Health Care Directives and Power of Attorneys Self Help Packets	Seniors	50	2.5

**TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:** 1

**TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:** 3

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 2

PSA: 17

Total Unduplicated Client Count for Quarter: 49

Total Cases Closed in Quarter: 26

Total Units of Service for Quarter (Unit=1 Hour): 176

#### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

##### CLIENT AGE

60-64:	7
65-74:	18
75-84:	17
85+:	7
Client Declined to Provide Information:	0
Total:	49

##### CLIENT GENDER

Male:	19
Female:	30
Client Declined to Provide Information:	0
Total:	49

##### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	11
Homebound:	0
Lives Alone:	17
Institutionalized:	1
Suspected Victim of Elder Abuse/Exploitation:	2
Limited English:	1
Rural:	15
Greatest Economic Need (Minority):	0

##### CLIENT RACE

Two or More Races:	0
Caucasian:	48
African American:	0
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	1
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	0
Client Declined to Provide Information:	0
Total:	49

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 2

PSA: 17

Greatest Economic Need (Non-Minority): 12

Greatest Economic Need (Minority Status Unknown): 0

#### CLIENT ETHNICITY

Hispanic/Latino: 1

#### CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

#### CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and  
Advice (CA)

Limited Additional  
Services (LAS)

Legal  
Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 0

A2. Contracts/Warranties: 3

A3. Other Consumer/Finance: 3

0 1 0

1 0 0

1 0 0

#### EMPLOYMENT

B1. Discrimination: 0

B2. Other Employment: 1

0 0 0

0 0 0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/  
Grandparents Rights: 0

C2. Conservatorship: 0

C3. Other Family: 1

0 0 0

0 0 0

0 0 0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 0

D2. Medicare: 0

D3. Other Health/Community Based Care: 1

0 0 0

0 0 0

0 0 0

#### HOUSING

E1. Landlord-Tenant (Subsidized or  
Private Housing): 9

2 2 0



## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 2

PSA: 17

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	1	0	0	0
E3. Other Housing:	4	0	1	1
<b>INCOME MAINTENANCE</b>				
F1. Social Security:	0	0	0	0
F2. Supplemental Security Income (SSI):	0	0	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	0	0	0	0
<b>INDIVIDUAL RIGHTS</b>				
G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	4	0	3	1
G3. Other Individual Rights:	2	1	1	0
<b>MISCELLANEOUS</b>				
H1. Estate Planning/Wills/Trusts:	6	0	5	0
H2. Advance Health Care Directives (AHCD):	2	0	0	0
H3. Financial Powers of Attorney:	6	1	2	0
H4. Other Miscellaneous:	6	1	2	0
<b>TOTAL CASES OPENED IN QUARTER:</b>		49		
		<b>TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE</b>		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		7	17	2
<b>TOTAL ESTIMATED CASE WORK HOURS SPENT:</b>		173		

#### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

##### INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 2

PSA:

17

Provider Name: *Senior Legal Services Project*

County(ies) *San Luis Obispo County*

12/01/15	Womenade, SLO	Risk Management	Board Members of Non-Profit Organization	7	1.5
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TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 1

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 2

#### INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
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Provider Name: *Senior Legal Services Project*

County(ies) *San Luis Obispo County*

10/21/15	Cal Poly	Legal access to justice	College Students	35	1
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TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 1

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 1

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 2

PSA: 18

Total Unduplicated Client Count for Quarter: 292

Total Cases Closed in Quarter: 292

Total Units of Service for Quarter (Unit=1 Hour): 379

#### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

##### CLIENT AGE

60-64:	70
65-74:	109
75-84:	91
85+:	22
Client Declined to Provide Information:	0
Total:	292

##### CLIENT GENDER

Male:	171
Female:	121
Client Declined to Provide Information:	0
Total:	292

##### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	28
Homebound:	1
Lives Alone:	188
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	4
Limited English:	77
Rural:	41
Greatest Economic Need (Minority):	65

##### CLIENT RACE

Two or More Races:	4
Caucasian:	191
African American:	9
Native American/Native Alaskan:	8
Asian/Pacific Islander	
Asian Indian:	9
Cambodian:	2
Chinese:	9
Filipino:	17
Japanese:	8
Korean:	5
Laotian:	1
Vietnamese:	6
Guamanian:	0
Hawaiian:	12
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	10
Client Declined to Provide Information:	1
Total:	292

## California Legal Services (Title III B)

### PSA Level Quarterly Report

**Fiscal Year: 2015-2016**

**Quarter: 2**

**PSA: 18**

Greatest Economic Need (Non-Minority):

Greatest Economic Need (Minority Status Unknown):

#### CLIENT ETHNICITY

Hispanic/Latino:

#### CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

#### CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and  
Advice (CA)

Limited Additional  
Services (LAS)

Legal  
Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

A2. Contracts/Warranties:

A3. Other Consumer/Finance:

#### EMPLOYMENT

B1. Discrimination:

B2. Other Employment:

#### FAMILY

C1. Divorce/Custody/Visitation/Support/  
Grandparents Rights:

C2. Conservatorship:

C3. Other Family:

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

D2. Medicare:

D3. Other Health/Community Based Care:

#### HOUSING

E1. Landlord-Tenant (Subsidized or  
Private Housing):

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 2

PSA: 18

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	1	1	0	0
E3. Other Housing:	0	0	0	0
<b>INCOME MAINTENANCE</b>				
F1. Social Security:	35	33	2	0
F2. Supplemental Security Income (SSI):	28	25	3	0
F3. Pensions/Retiree Benefits:	11	10	0	1
F4. Other Income Maintenance:	1	1	0	0
<b>INDIVIDUAL RIGHTS</b>				
G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	3	3	0	0
G3. Other Individual Rights:	0	0	0	0
<b>MISCELLANEOUS</b>				
H1. Estate Planning/Wills/Trusts:	13	13	0	0
H2. Advance Health Care Directives (AHCD):	55	55	0	0
H3. Financial Powers of Attorney:	26	26	0	0
H4. Other Miscellaneous:	0	0	0	0
<b>TOTAL CASES OPENED IN QUARTER:</b>		292		
		<b>TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE</b>		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		285	5	2
<b>TOTAL ESTIMATED CASE WORK HOURS SPENT:</b>		366		

#### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

##### INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours

**California Legal Services (Title III B)**

**PSA Level Quarterly Report**

**Fiscal Year: 2015-2016**

**Quarter: 2**

**PSA:**

**18**

**Provider Name:** *Grey Law of Ventura County*

**County(ies)** *Ventura County*

12/2/15	Wilson Center	Grey Law	Blind/Disabled	10	2
11/19/15	AAA	Life Class	Ombudsman	30	3
11/7/15	Ox Farm Circle	Alzheimers Assoc	Caregivers	50	5
10/26/15	Wilson Center	Grey Law	Disabled	16	3

**TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:** 4

**TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:** 13

**TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:** 0

**TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:** 0

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 2

PSA: 19

Total Unduplicated Client Count for Quarter: 160

Total Cases Closed in Quarter: 167

Total Units of Service for Quarter (Unit=1 Hour): 1666

#### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

##### CLIENT AGE

60-64:	29
65-74:	51
75-84:	63
85+:	17
Client Declined to Provide Information:	0
Total:	160

##### CLIENT GENDER

Male:	60
Female:	95
Client Declined to Provide Information:	5
Total:	160

##### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	78
Homebound:	3
Lives Alone:	62
Institutionalized:	1
Suspected Victim of Elder Abuse/Exploitation:	10
Limited English:	46
Rural:	0
Greatest Economic Need (Minority):	36

##### CLIENT RACE

Two or More Races:	1
Caucasian:	104
African American:	22
Native American/Native Alaskan:	1
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	1
Filipino:	2
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	3
Race Unknown/Some Other Race:	17
Client Declined to Provide Information:	9
Total:	160

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 2

PSA: 19

Greatest Economic Need (Non-Minority): 45

Greatest Economic Need (Minority Status Unknown): 4

#### CLIENT ETHNICITY

Hispanic/Latino: 52

#### CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

#### CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and  
Advice (CA)

Limited Additional  
Services (LAS)

Legal  
Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 6

A2. Contracts/Warranties: 1

A3. Other Consumer/Finance: 4

8 0 0

1 0 0

4 4 0

#### EMPLOYMENT

B1. Discrimination: 0

B2. Other Employment: 7

0 0 0

4 1 0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/  
Grandparents Rights: 2

C2. Conservatorship: 16

C3. Other Family: 0

4 0 0

3 9 1

0 0 0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 4

D2. Medicare: 0

D3. Other Health/Community Based Care: 2

2 0 0

0 0 0

2 2 0

#### HOUSING

E1. Landlord-Tenant (Subsidized or  
Private Housing): 8

9 2 3



## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 2

PSA: 19

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	7	6	0	1
E3. Other Housing:	2	1	0	0
<b>INCOME MAINTENANCE</b>				
F1. Social Security:	5	5	0	0
F2. Supplemental Security Income (SSI):	7	2	1	1
F3. Pensions/Retiree Benefits:	1	0	1	0
F4. Other Income Maintenance:	0	2	0	1
<b>INDIVIDUAL RIGHTS</b>				
G1. Immigration/Naturalization:	1	1	0	0
G2. Elder Abuse/Neglect/Exploitation:	9	2	3	2
G3. Other Individual Rights:	2	4	1	5
<b>MISCELLANEOUS</b>				
H1. Estate Planning/Wills/Trusts:	35	30	11	0
H2. Advance Health Care Directives (AHCD):	13	3	11	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	15	14	0	0
<b>TOTAL CASES OPENED IN QUARTER:</b>		<b>TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE</b>		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		107	46	14
<b>TOTAL ESTIMATED CASE WORK HOURS SPENT:</b>		1659		

#### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

#### INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

**California Legal Services (Title III B)**

**PSA Level Quarterly Report**

**Fiscal Year: 2015-2016**

**Quarter: 2**

**PSA: 19**

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
<b>Provider Name: Bet Tzedek</b>					
<b>County(ies) Los Angeles County</b>					
11/03/15		ID Theft (Pro Bono)	Seniors	17	0
11/10/15		Advanced Directives (Pro Bono)	Seniors	28	0
11/04/15		Advanced Directives	Seniors	24	1.5
10/26/15		Foreclosure Prevention	Seniors	0	4.5
10/13/15		Advanced Directives (Pro Bono)	Seniors	44	0
10/08/15		Nuremberg Presentation	Seniors	30	0.5

**TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:** 6

**TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:** 7

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 2

PSA: 20

Total Unduplicated Client Count for Quarter: 197

Total Cases Closed in Quarter: 306

Total Units of Service for Quarter (Unit=1 Hour): 1660

#### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

##### CLIENT AGE

60-64:	49
65-74:	66
75-84:	58
85+:	24
Client Declined to Provide Information:	0
Total:	197

##### CLIENT GENDER

Male:	64
Female:	133
Client Declined to Provide Information:	0
Total:	197

##### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	71
Homebound:	4
Lives Alone:	100
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	5
Limited English:	8
Rural:	19
Greatest Economic Need (Minority):	29

##### CLIENT RACE

Two or More Races:	13
Caucasian:	150
African American:	23
Native American/Native Alaskan:	1
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	6
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	1
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	1
Race Unknown/Some Other Race:	1
Client Declined to Provide Information:	1
Total:	197

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 2

PSA: 20

Greatest Economic Need (Non-Minority): 24

Greatest Economic Need (Minority Status Unknown): 0

#### CLIENT ETHNICITY

Hispanic/Latino: 47

#### CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

#### CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and  
Advice (CA)

Limited Additional  
Services (LAS)

Legal  
Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 23

A2. Contracts/Warranties: 15

A3. Other Consumer/Finance: 5

18 11 5

18 7 1

5 1 0

#### EMPLOYMENT

B1. Discrimination: 0

B2. Other Employment: 1

0 0 0

2 1 1

#### FAMILY

C1. Divorce/Custody/Visitation/Support/  
Grandparents Rights: 13

C2. Conservatorship: 4

C3. Other Family: 3

19 6 2

4 0 0

3 0 1

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 4

D2. Medicare: 0

D3. Other Health/Community Based Care: 1

5 2 0

1 0 0

1 0 0

#### HOUSING

E1. Landlord-Tenant (Subsidized or  
Private Housing): 53

35 30 12

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 2

PSA: 20

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	10	7	6	0
E3. Other Housing:	5	6	2	0
<b>INCOME MAINTENANCE</b>				
F1. Social Security:	3	3	0	0
F2. Supplemental Security Income (SSI):	5	5	1	1
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	0	4	0	0
<b>INDIVIDUAL RIGHTS</b>				
G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	4	4	0	0
<b>MISCELLANEOUS</b>				
H1. Estate Planning/Wills/Trusts:	32	21	21	0
H2. Advance Health Care Directives (AHCD):	13	0	14	0
H3. Financial Powers of Attorney:	15	2	16	0
H4. Other Miscellaneous:	2	2	0	0
<b>TOTAL CASES OPENED IN QUARTER:</b>		<b>TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE</b>		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		165	118	23
<b>TOTAL ESTIMATED CASE WORK HOURS SPENT:</b>		1634		

#### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

##### INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours

**California Legal Services (Title III B)**  
**PSA Level Quarterly Report**

Fiscal Year: 2015-2016

Quarter: 2

PSA: 20

Provider Name: *Inland Counties Legal Services, Inc.*

County(ies) *San Bernardino*

11/8/2015	Option House San Bernardino, CA	Elder Abuse, Domestic Violence, ICLS Services	DV Victims & Advocates	15	4.8
11/3/2015	Sunrise Senior Apartments 7222 Sierra Ave, Fontana, CA	Presentation: Estate Planning	Seniors	14	2.2
10/29/15	Drayson Center Loma Linda University, Loma	Senior Health & Fitness Fair	Seniors	100	8.4
10/27/15	Inland Cargivers' Resource Center 420 E. Cooley Dr., Colton CA	Presentation: Estate Planning	Seniors	15	2.5
10/7/15	Upland Memorial Park Upland, CA	Resource Fair	Seniors, Homeless, Others	300	3.3

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 5

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 21

**INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES**

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
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Provider Name: *Inland Counties Legal Services, Inc.*

County(ies) *San Bernardino*

11/10/2015	San Bernardino Senior Center 5th St., San Bernardino,	ICLS Services	Senior Companion Program	25	2
10/16/2015	Molina Healthcare Administrative Offices	ICLS Services	Community Based Organizations	22	2.7

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 2

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***California Legal Services (Title III B)***

***PSA Level Quarterly Report***

**Fiscal Year: 2015-2016**

**Quarter: 2**

**PSA: 20**

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**TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:**

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 2

PSA: 21

Total Unduplicated Client Count for Quarter: 131

Total Cases Closed in Quarter: 170

Total Units of Service for Quarter (Unit=1 Hour): 718

#### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

##### CLIENT AGE

60-64:	25
65-74:	58
75-84:	31
85+:	17
Client Declined to Provide Information:	0
Total:	131

##### CLIENT GENDER

Male:	52
Female:	79
Client Declined to Provide Information:	0
Total:	131

##### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	53
Homebound:	0
Lives Alone:	61
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	0
Limited English:	7
Rural:	63
Greatest Economic Need (Minority):	13

##### CLIENT RACE

Two or More Races:	9
Caucasian:	99
African American:	14
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	1
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	1
Race Unknown/Some Other Race:	6
Client Declined to Provide Information:	1
Total:	131



## California Legal Services (Title III B)

### PSA Level Quarterly Report

**Fiscal Year: 2015-2016**

**Quarter: 2**

**PSA: 21**

Greatest Economic Need (Non-Minority):

Greatest Economic Need (Minority Status Unknown):

#### CLIENT ETHNICITY

Hispanic/Latino:

#### CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

#### CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and  
Advice (CA)

Limited Additional  
Services (LAS)

Legal  
Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

A2. Contracts/Warranties:

A3. Other Consumer/Finance:

#### EMPLOYMENT

B1. Discrimination:

B2. Other Employment:

#### FAMILY

C1. Divorce/Custody/Visitation/Support/  
Grandparents Rights:

C2. Conservatorship:

C3. Other Family:

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

D2. Medicare:

D3. Other Health/Community Based Care:

#### HOUSING

E1. Landlord-Tenant (Subsidized or  
Private Housing):

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 2

PSA: 21

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	3	4	1	0
E3. Other Housing:	5	4	2	0
<b>INCOME MAINTENANCE</b>				
F1. Social Security:	0	0	0	0
F2. Supplemental Security Income (SSI):	3	0	0	2
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	5	4	2	0
<b>INDIVIDUAL RIGHTS</b>				
G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	3	3	0	0
<b>MISCELLANEOUS</b>				
H1. Estate Planning/Wills/Trusts:	24	18	19	0
H2. Advance Health Care Directives (AHCD):	10	3	8	0
H3. Financial Powers of Attorney:	12	3	9	0
H4. Other Miscellaneous:	2	2	0	0
<b>TOTAL CASES OPENED IN QUARTER:</b>		<b>TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE</b>		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		105	60	5
<b>TOTAL ESTIMATED CASE WORK HOURS SPENT:</b>		715		

#### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

#### INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

**California Legal Services (Title III B)**

**PSA Level Quarterly Report**

**Fiscal Year: 2015-2016**

**Quarter: 2**

**PSA: 21**

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
<b>Provider Name:</b> <i>Inland Counties Legal Services, Inc.</i>					
<b>County(ies)</b> <i>Riverside</i>					
12/16/2015	Perris Police Office Perris, CA	CARE Team Meeting	CARE Team Advocates	20	3

**TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:** 1

**TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:** 3

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 2

PSA: 22

Total Unduplicated Client Count for Quarter: 739

Total Cases Closed in Quarter: 707

Total Units of Service for Quarter (Unit=1 Hour): 1589

#### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

##### CLIENT AGE

60-64:	269
65-74:	282
75-84:	137
85+:	51
Client Declined to Provide Information:	0
Total:	739

##### CLIENT GENDER

Male:	292
Female:	447
Client Declined to Provide Information:	0
Total:	739

##### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	0
Homebound:	0
Lives Alone:	503
Institutionalized:	17
Suspected Victim of Elder Abuse/Exploitation:	0
Limited English:	129
Rural:	0
Greatest Economic Need (Minority):	192

##### CLIENT RACE

Two or More Races:	5
Caucasian:	439
African American:	50
Native American/Native Alaskan:	3
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	10
Filipino:	11
Japanese:	1
Korean:	12
Laotian:	0
Vietnamese:	49
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	7
Race Unknown/Some Other Race:	152
Client Declined to Provide Information:	0
Total:	739

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 2

PSA: 22

Greatest Economic Need (Non-Minority): 114

Greatest Economic Need (Minority Status Unknown): 0

#### CLIENT ETHNICITY

Hispanic/Latino: 114

#### CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

#### CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and  
Advice (CA)

Limited Additional  
Services (LAS)

Legal  
Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 114

A2. Contracts/Warranties: 16

A3. Other Consumer/Finance: 9

74 31 3

14 2 0

9 0 0

#### EMPLOYMENT

B1. Discrimination: 2

B2. Other Employment: 36

2 0 0

27 4 4

#### FAMILY

C1. Divorce/Custody/Visitation/Support/  
Grandparents Rights: 45

C2. Conservatorship: 16

C3. Other Family: 17

37 7 1

10 0 5

11 1 2

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 32

D2. Medicare: 29

D3. Other Health/Community Based Care: 71

19 11 2

19 9 1

60 6 1

#### HOUSING

E1. Landlord-Tenant (Subsidized or  
Private Housing): 147

117 24 1

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 2

PSA: 22

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	22	13	7	0
E3. Other Housing:	30	26	3	0
<b>INCOME MAINTENANCE</b>				
F1. Social Security:	20	19	1	0
F2. Supplemental Security Income (SSI):	28	12	11	4
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	4	3	0	0
<b>INDIVIDUAL RIGHTS</b>				
G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	6	4	0	0
G3. Other Individual Rights:	22	18	1	0
<b>MISCELLANEOUS</b>				
H1. Estate Planning/Wills/Trusts:	47	45	0	1
H2. Advance Health Care Directives (AHCD):	8	8	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	18	17	0	0
<b>TOTAL CASES OPENED IN QUARTER:</b>		<b>TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE</b>		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		564	118	25
<b>TOTAL ESTIMATED CASE WORK HOURS SPENT:</b>		1543		

#### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

##### INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 2

PSA:

22

Provider Name: *Legal Aid Society of Orange County*

County(ies) *Orange*

12/5/15	Santa Ana	Health Fair	Community	50	5
11/7/15	Garden Grove	Health & Wellness Fair	Vietnamese Community	200	6
10/24/15	Yorba Linda	Senior Center	Seniors	300	5
10/17/15	Fullerton	Health Fair	Community	1000	8
10/20/15	Garden Grove	LTC Family Event	Nursing Home	14	3
10/17/15	Irvine	Outreach Clinic	Community	100	5

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 6

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 32

#### INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
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Provider Name: *Legal Aid Society of Orange County*

County(ies) *Orange*

12/9/15	Santa Ana	Legal Services	Community	30	3
12/7/15	Santa Ana	Medi-Cal	Clinic Staff	22	2
11/16/15	Anaheim	Covered California	Community	10	3
11/12/15	Anaheim	Medi-Cal Changes	Seniors	6	2
10/30/15	Westminster	Medicare	Seniors	22	2
10/22/15	Los Alamitos	Medical Bills	Seniors	18	2

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 6

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 14

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 2

PSA: 23

Total Unduplicated Client Count for Quarter: 895

Total Cases Closed in Quarter: 895

Total Units of Service for Quarter (Unit=1 Hour): 1026

#### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

##### CLIENT AGE

60-64:	172
65-74:	370
75-84:	238
85+:	115
Client Declined to Provide Information:	0
Total:	895

##### CLIENT GENDER

Male:	316
Female:	579
Client Declined to Provide Information:	0
Total:	895

##### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	653
Homebound:	4
Lives Alone:	649
Institutionalized:	16
Suspected Victim of Elder Abuse/Exploitation:	4
Limited English:	29
Rural:	0
Greatest Economic Need (Minority):	120

##### CLIENT RACE

Two or More Races:	1
Caucasian:	660
African American:	41
Native American/Native Alaskan:	2
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	8
Filipino:	21
Japanese:	9
Korean:	2
Laotian:	1
Vietnamese:	1
Guamanian:	0
Hawaiian:	0
Samoan:	1
Other Asian/Pacific Islander:	9
Race Unknown/Some Other Race:	139
Client Declined to Provide Information:	0
Total:	895



## California Legal Services (Title III B)

### PSA Level Quarterly Report

**Fiscal Year: 2015-2016**

**Quarter: 2**

**PSA: 23**

Greatest Economic Need (Non-Minority):

Greatest Economic Need (Minority Status Unknown):

#### CLIENT ETHNICITY

Hispanic/Latino:

#### CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

#### CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and  
Advice (CA)

Limited Additional  
Services (LAS)

Legal  
Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

A2. Contracts/Warranties:

A3. Other Consumer/Finance:

#### EMPLOYMENT

B1. Discrimination:

B2. Other Employment:

#### FAMILY

C1. Divorce/Custody/Visitation/Support/  
Grandparents Rights:

C2. Conservatorship:

C3. Other Family:

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

D2. Medicare:

D3. Other Health/Community Based Care:

#### HOUSING

E1. Landlord-Tenant (Subsidized or  
Private Housing):

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 2

PSA: 23

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	50	48	2	0
E3. Other Housing:	53	51	2	0
<b>INCOME MAINTENANCE</b>				
F1. Social Security:	27	27	0	0
F2. Supplemental Security Income (SSI):	6	6	0	0
F3. Pensions/Retiree Benefits:	9	9	0	0
F4. Other Income Maintenance:	9	9	0	0
<b>INDIVIDUAL RIGHTS</b>				
G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	27	27	0	0
G3. Other Individual Rights:	75	73	2	0
<b>MISCELLANEOUS</b>				
H1. Estate Planning/Wills/Trusts:	169	150	19	0
H2. Advance Health Care Directives (AHCD):	26	23	3	0
H3. Financial Powers of Attorney:	52	42	10	0
H4. Other Miscellaneous:	18	17	1	0
<b>TOTAL CASES OPENED IN QUARTER:</b>		<b>TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE</b>		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		835	59	1
<b>TOTAL ESTIMATED CASE WORK HOURS SPENT:</b>		1004		

#### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

#### INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

**California Legal Services (Title III B)**  
**PSA Level Quarterly Report**

**Fiscal Year: 2015-2016**

**Quarter: 2**

**PSA: 23**

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
<b>Provider Name: Elder Law &amp; Advocacy</b>					
<b>County(ies) San Diego</b>					
12/11/2015	Catholic Charities	Elder Law, Senior Legal Services, Conservatorships, Wills and Elder Abuse / Scams	Seniors 60+	4	3
12/09/2015	Summer Crest Family Resource Center	Elder Law, Senior Legal Services, Conservatorships, Wills and Elder Abuse / Scams	Seniors 60+	8	4
10/28/2015	Luther Tower	Elder Law, Senior Legal Services, Conservatorships, Wills and Elder Abuse / Scams	Seniors 60+	20	3
10/24/2015	Financial Wellness at 50+	Elder Law, Senior Legal Services, Conservatorships, Wills and Elder Abuse / Scams	Seniors 60+	20	2
10/22/2015	St. John Plaza	Elder Law, Senior Legal Services, Conservatorships, Wills and Elder Abuse / Scams	Seniors vulnerable to scams and ID theft	16	5
10/15/2015	Sierra Mesa Village	Elder Law, Senior Legal Services, Conservatorships, Wills and Elder Abuse / Scams	Seniors 60+	20	2.5
10/14/2015	Summer Crest	Elder Law, Senior Legal Services, Conservatorships, Wills and Elder Abuse / Scams	Seniors 60+	15	2.5

**TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:** 7

**TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:** 22

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 2

PSA: 24

Total Unduplicated Client Count for Quarter: 34

Total Cases Closed in Quarter: 34

Total Units of Service for Quarter (Unit=1 Hour): 74

#### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

##### CLIENT AGE

60-64:	8
65-74:	10
75-84:	10
85+:	6
Client Declined to Provide Information:	0
Total:	34

##### CLIENT GENDER

Male:	17
Female:	17
Client Declined to Provide Information:	0
Total:	34

##### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	24
Homebound:	0
Lives Alone:	16
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	1
Limited English:	11
Rural:	34
Greatest Economic Need (Minority):	26

##### CLIENT RACE

Two or More Races:	0
Caucasian:	7
African American:	1
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	9
Race Unknown/Some Other Race:	17
Client Declined to Provide Information:	0
Total:	34

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 2

PSA: 24

Greatest Economic Need (Non-Minority): 6

Greatest Economic Need (Minority Status Unknown): 1

#### CLIENT ETHNICITY

Hispanic/Latino: 25

#### CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

#### CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and  
Advice (CA)

Limited Additional  
Services (LAS)

Legal  
Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 3

A2. Contracts/Warranties: 3

A3. Other Consumer/Finance: 1

1 2 0

2 1 0

1 0 0

#### EMPLOYMENT

B1. Discrimination: 1

B2. Other Employment: 1

1 0 0

1 0 0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/  
Grandparents Rights: 0

C2. Conservatorship: 0

C3. Other Family: 1

0 0 0

0 0 0

0 1 0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 0

D2. Medicare: 0

D3. Other Health/Community Based Care: 3

0 0 0

0 0 0

2 1 0

#### HOUSING

E1. Landlord-Tenant (Subsidized or  
Private Housing): 4

0 4 0

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 2

PSA: 24

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	0	0	0	0
E3. Other Housing:	0	0	0	0
<b>INCOME MAINTENANCE</b>				
F1. Social Security:	0	0	0	0
F2. Supplemental Security Income (SSI):	0	0	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	0	0	0	0
<b>INDIVIDUAL RIGHTS</b>				
G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	2	2	0	0
G3. Other Individual Rights:	0	0	0	0
<b>MISCELLANEOUS</b>				
H1. Estate Planning/Wills/Trusts:	10	3	7	0
H2. Advance Health Care Directives (AHCD):	1	1	0	0
H3. Financial Powers of Attorney:	3	0	3	0
H4. Other Miscellaneous:	1	0	1	0
<b>TOTAL CASES OPENED IN QUARTER:</b>		<b>TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE</b>		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		14	20	0
<b>TOTAL ESTIMATED CASE WORK HOURS SPENT:</b>				
		70		

#### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

#### INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

**California Legal Services (Title III B)**

**PSA Level Quarterly Report**

**Fiscal Year: 2015-2016**

**Quarter: 2**

**PSA: 24**

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
<b>Provider Name: Elder Law &amp; Advocacy</b>					
<b>County(ies) Imperial</b>					
10/31/15	Calexico City Community Health Fair	ELA-senior legal services program, Caregiver program, Imperial Partners, HICAP	Seniors 60+	263	4

**TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:** 1

**TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:** 4

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 2

PSA: 25

Total Unduplicated Client Count for Quarter: 154

Total Cases Closed in Quarter: 273

Total Units of Service for Quarter (Unit=1 Hour): 2850

#### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

##### CLIENT AGE

60-64:	25
65-74:	54
75-84:	49
85+:	26
Client Declined to Provide Information:	0
Total:	154

##### CLIENT GENDER

Male:	41
Female:	102
Client Declined to Provide Information:	11
Total:	154

##### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	84
Homebound:	5
Lives Alone:	73
Institutionalized:	2
Suspected Victim of Elder Abuse/Exploitation:	5
Limited English:	59
Rural:	0
Greatest Economic Need (Minority):	27

##### CLIENT RACE

Two or More Races:	0
Caucasian:	94
African American:	26
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	1
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	3
Race Unknown/Some Other Race:	29
Client Declined to Provide Information:	1
Total:	154



## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 2

PSA: 25

Greatest Economic Need (Non-Minority): 64

Greatest Economic Need (Minority Status Unknown): 1

#### CLIENT ETHNICITY

Hispanic/Latino: 29

#### CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

#### CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and  
Advice (CA)

Limited Additional  
Services (LAS)

Legal  
Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 13

A2. Contracts/Warranties: 0

A3. Other Consumer/Finance: 10

10 5 0

1 0 0

8 2 0

#### EMPLOYMENT

B1. Discrimination: 0

B2. Other Employment: 8

0 0 0

5 1 1

#### FAMILY

C1. Divorce/Custody/Visitation/Support/  
Grandparents Rights: 1

C2. Conservatorship: 12

C3. Other Family: 1

0 0 0

4 7 0

1 0 0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 8

D2. Medicare: 1

D3. Other Health/Community Based Care: 5

3 3 1

0 1 0

9 2 1

#### HOUSING

E1. Landlord-Tenant (Subsidized or  
Private Housing): 39

23 13 1

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 2

PSA: 25

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	10	10	2	1
E3. Other Housing:	2	2	1	0
<b>INCOME MAINTENANCE</b>				
F1. Social Security:	3	5	0	2
F2. Supplemental Security Income (SSI):	17	14	4	6
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	5	1	0	0
<b>INDIVIDUAL RIGHTS</b>				
G1. Immigration/Naturalization:	0	3	0	0
G2. Elder Abuse/Neglect/Exploitation:	2	3	1	2
G3. Other Individual Rights:	15	5	6	46
<b>MISCELLANEOUS</b>				
H1. Estate Planning/Wills/Trusts:	17	13	14	0
H2. Advance Health Care Directives (AHCD):	20	4	22	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	7	4	0	0
<b>TOTAL CASES OPENED IN QUARTER:</b>		<b>TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE</b>		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		128	84	61
<b>TOTAL ESTIMATED CASE WORK HOURS SPENT:</b>				
		2835		

#### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

#### INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

**California Legal Services (Title III B)**  
**PSA Level Quarterly Report**

**Fiscal Year: 2015-2016**

**Quarter: 2**

**PSA: 25**

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
<b>Provider Name: Bet Tzedek</b>					
<b>County(ies) Los Angeles County</b>					
11/14/2015	Encino, CA	Presentation/Training	professionals	30	4
11/17/2015		Smarter Senior Forum with APS, FDA, and DCBA	consumers/clients	26	1
11/15/2015		Presentation/ Workshop veterans medical center	consumers/clients	30	4
11/1/2015		Presentation on housing and advance planning to low-income Spanish speakers at Stephen Wise temple	consumers/clients	8	1.5
12/10/2015		Presentation at Sheppard Mullin on SSI Appeals, recruit new attorneys to assist with appeals		7	1.5
12/10/2015		Pro Bono training to pro bono attorneys for advance planning clinic	professionals	6	0
12/8/2015		Pro Bono Skirball Presentation re ID theft by Stroock		24	0
12/1/2015		Pro Bono Skirball presentation by Greenberg Glusker re: Advance Health Care Directives	consumers/clients	45	0
10/26/2015		Moderated MCLE on Bias in the MLP setting at the LA Law Library as part of Pro Bono Week with other members of So-Cal MLP Collaborative		30	0
10/8/2015		Training on AHCDs and Stat Wills for pro bono attorneys	professionals	5	2
10/15/2015		Presentation/Workshop	Consumers/clients	4	0
10/12/2015	West Hollywood	Presentation to West Hollywood residents re Section 8 WeHo rent control	consumres/clients	4	1
10/6/2015	Skirball Center	Pro Bono Presentation on ID theft	consumers/clients	32	0

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***California Legal Services (Title III B)***

***PSA Level Quarterly Report***

**Fiscal Year: 2015-2016**

**Quarter: 2**

**PSA: 25**

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**TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:**

**TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:**

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 2

PSA: 26

Total Unduplicated Client Count for Quarter: 54

Total Cases Closed in Quarter: 85

Total Units of Service for Quarter (Unit=1 Hour): 254

#### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

##### CLIENT AGE

60-64:	16
65-74:	27
75-84:	7
85+:	4
Client Declined to Provide Information:	0
Total:	54

##### CLIENT GENDER

Male:	33
Female:	21
Client Declined to Provide Information:	0
Total:	54

##### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	40
Homebound:	3
Lives Alone:	27
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	9
Limited English:	8
Rural:	54
Greatest Economic Need (Minority):	11

##### CLIENT RACE

Two or More Races:	2
Caucasian:	37
African American:	0
Native American/Native Alaskan:	2
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	13
Client Declined to Provide Information:	0
Total:	54

## California Legal Services (Title III B)

### PSA Level Quarterly Report

**Fiscal Year: 2015-2016**

**Quarter: 2**

**PSA: 26**

Greatest Economic Need (Non-Minority):

Greatest Economic Need (Minority Status Unknown):

#### CLIENT ETHNICITY

Hispanic/Latino:

#### CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

#### CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and  
Advice (CA)

Limited Additional  
Services (LAS)

Legal  
Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

A2. Contracts/Warranties:

A3. Other Consumer/Finance:

#### EMPLOYMENT

B1. Discrimination:

B2. Other Employment:

#### FAMILY

C1. Divorce/Custody/Visitation/Support/  
Grandparents Rights:

C2. Conservatorship:

C3. Other Family:

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

D2. Medicare:

D3. Other Health/Community Based Care:

#### HOUSING

E1. Landlord-Tenant (Subsidized or  
Private Housing):

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 2

PSA: 26

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	2	3	0	1
E3. Other Housing:	5	5	2	0
<b>INCOME MAINTENANCE</b>				
F1. Social Security:	1	2	0	0
F2. Supplemental Security Income (SSI):	4	4	1	0
F3. Pensions/Retiree Benefits:	1	1	0	0
F4. Other Income Maintenance:	2	0	1	0
<b>INDIVIDUAL RIGHTS</b>				
G1. Immigration/Naturalization:	5	2	3	0
G2. Elder Abuse/Neglect/Exploitation:	1	1	1	0
G3. Other Individual Rights:	0	0	0	0
<b>MISCELLANEOUS</b>				
H1. Estate Planning/Wills/Trusts:	1	0	0	0
H2. Advance Health Care Directives (AHCD):	1	1	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	0	0	0	0
<b>TOTAL CASES OPENED IN QUARTER:</b>		61	<b>TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE</b>	
			TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES
			TOTAL LEGAL REPRESENTATION	
		63	19	3
<b>TOTAL ESTIMATED CASE WORK HOURS SPENT:</b>		234		

#### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

##### INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours

**California Legal Services (Title III B)**

**PSA Level Quarterly Report**

**Fiscal Year: 2015-2016**

**Quarter: 2**

**PSA:**

**26**

**Provider Name:** *Legal Services of Northern California*

**County(ies)** *Mendocino and Lake*

8/1/2015-1	Lake & Mendocino Counties	Annual Path to Citizenship Day	Senior's and LPR's	300	20
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**TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:**

**TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:**

**TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:**

**TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:**



## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 2

PSA: 27

Total Unduplicated Client Count for Quarter: 111

Total Cases Closed in Quarter: 94

Total Units of Service for Quarter (Unit=1 Hour): 667

#### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

##### CLIENT AGE

60-64:	30
65-74:	51
75-84:	23
85+:	7
Client Declined to Provide Information:	0
Total:	111

##### CLIENT GENDER

Male:	31
Female:	79
Client Declined to Provide Information:	1
Total:	111

##### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	43
Homebound:	6
Lives Alone:	39
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	17
Limited English:	5
Rural:	41
Greatest Economic Need (Minority):	7

##### CLIENT RACE

Two or More Races:	2
Caucasian:	103
African American:	1
Native American/Native Alaskan:	3
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	2
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	0
Client Declined to Provide Information:	0
Total:	111

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 2

PSA: 27

Greatest Economic Need (Non-Minority): 60

Greatest Economic Need (Minority Status Unknown): 0

#### CLIENT ETHNICITY

Hispanic/Latino: 7

#### CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

#### CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and  
Advice (CA)

Limited Additional  
Services (LAS)

Legal  
Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 9

A2. Contracts/Warranties: 1

A3. Other Consumer/Finance: 1

0 0 0

0 0 0

0 0 1

#### EMPLOYMENT

B1. Discrimination: 0

B2. Other Employment: 0

0 0 0

0 0 0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/  
Grandparents Rights: 9

C2. Conservatorship: 0

C3. Other Family: 0

2 0 4

0 0 0

0 0 0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 0

D2. Medicare: 0

D3. Other Health/Community Based Care: 1

0 0 0

0 0 0

0 0 0

#### HOUSING

E1. Landlord-Tenant (Subsidized or  
Private Housing): 38

15 11 16

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 2

PSA: 27

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	2	0	0	0
E3. Other Housing:	0	0	0	0
<b>INCOME MAINTENANCE</b>				
F1. Social Security:	1	0	0	0
F2. Supplemental Security Income (SSI):	0	0	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	0	0	0	0
<b>INDIVIDUAL RIGHTS</b>				
G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	30	19	7	12
G3. Other Individual Rights:	0	0	0	0
<b>MISCELLANEOUS</b>				
H1. Estate Planning/Wills/Trusts:	12	3	2	0
H2. Advance Health Care Directives (AHCD):	7	1	1	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	1	0	0	0
<b>TOTAL CASES OPENED IN QUARTER:</b>		<b>TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE</b>		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		40	21	33
<b>TOTAL ESTIMATED CASE WORK HOURS SPENT:</b>		642		

#### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

##### INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 2

PSA:

27

Provider Name: Legal Aid of Sonoma County

County(ies) Sonoma

11/7/15	Petaluma Estates	GSMOL Meeting	Seniors	76	2.5
11/4/15	Petaluma Estates	Presentation on Elder Law Services	Seniors	26	1.5
10/29/15	Head Start/Food Bank	Presentation/distribute brochures at Food Bank	Low Income Seniors	35	1.5
10/27/15	SR Vets Hall	Presentation/distribute brochures at Food Bank	Low Income Seniors	50	1.5
10/22/15	SR City Hall	Presentation to SR City staff	City Staff	10	3
10/8/15	Water District	Elder Justice Coalition Elder Law Program	Service Providers	35	2.75

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 6

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 13

#### INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
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Provider Name: Legal Aid of Sonoma County

County(ies) Sonoma

12/15/15	Field Ops Training Center	Law Enforcement Training	Law Enforcement	35	8.5
10/24/15	SRJC	Presentation to Legal Professions Class	Students	20	3

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 2

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 12

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 2

PSA: 28

Total Unduplicated Client Count for Quarter: 133

Total Cases Closed in Quarter: 163

Total Units of Service for Quarter (Unit=1 Hour): 899

#### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

##### CLIENT AGE

60-64:	50
65-74:	52
75-84:	21
85+:	10
Client Declined to Provide Information:	0
Total:	133

##### CLIENT GENDER

Male:	56
Female:	77
Client Declined to Provide Information:	0
Total:	133

##### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	77
Homebound:	8
Lives Alone:	61
Institutionalized:	16
Suspected Victim of Elder Abuse/Exploitation:	4
Limited English:	11
Rural:	3
Greatest Economic Need (Minority):	26

##### CLIENT RACE

Two or More Races:	35
Caucasian:	41
African American:	28
Native American/Native Alaskan:	6
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	1
Filipino:	5
Japanese:	1
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	1
Samoan:	0
Other Asian/Pacific Islander:	1
Race Unknown/Some Other Race:	7
Client Declined to Provide Information:	7
Total:	133

## California Legal Services (Title III B)

### PSA Level Quarterly Report

**Fiscal Year: 2015-2016**

**Quarter: 2**

**PSA: 28**

Greatest Economic Need (Non-Minority):

Greatest Economic Need (Minority Status Unknown):

#### CLIENT ETHNICITY

Hispanic/Latino:

#### CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

#### CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and  
Advice (CA)

Limited Additional  
Services (LAS)

Legal  
Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

A2. Contracts/Warranties:

A3. Other Consumer/Finance:

#### EMPLOYMENT

B1. Discrimination:

B2. Other Employment:

#### FAMILY

C1. Divorce/Custody/Visitation/Support/  
Grandparents Rights:

C2. Conservatorship:

C3. Other Family:

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

D2. Medicare:

D3. Other Health/Community Based Care:

#### HOUSING

E1. Landlord-Tenant (Subsidized or  
Private Housing):

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 2

PSA: 28

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	6	5	1	2
E3. Other Housing:	3	2	1	0
<b>INCOME MAINTENANCE</b>				
F1. Social Security:	0	1	0	0
F2. Supplemental Security Income (SSI):	1	1	1	0
F3. Pensions/Retiree Benefits:	0	1	0	0
F4. Other Income Maintenance:	4	4	1	0
<b>INDIVIDUAL RIGHTS</b>				
G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	2	0	1	1
G3. Other Individual Rights:	3	2	1	0
<b>MISCELLANEOUS</b>				
H1. Estate Planning/Wills/Trusts:	16	4	19	0
H2. Advance Health Care Directives (AHCD):	1	1	0	0
H3. Financial Powers of Attorney:	4	0	4	0
H4. Other Miscellaneous:	2	2	0	0
<b>TOTAL CASES OPENED IN QUARTER:</b>		<b>TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE</b>		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		99	59	5
<b>TOTAL ESTIMATED CASE WORK HOURS SPENT:</b>		833		

#### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

##### INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours

**California Legal Services (Title III B)**  
**PSA Level Quarterly Report**

Fiscal Year: 2015-2016

Quarter: 2

PSA: 28

Provider Name: *Legal Aid of Napa Valley*

County(ies) *Napa*

10/26/15	St. John's Catholic Church Hall	QVMC Care network/Latino Elder Coalition	Latino Seniors	26	5
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Provider Name: *Legal Services of Northern California*

County(ies) *Solano County*

12/18/15	Suisun	Clinic at Suisun Public Library - prep, travel & outreach	Seniors	1	1
11/16/15	Solano County	Housing/RA for Vets prep, travel & outreach	Veteran Network	13	6
11/10/15	Suisun	Clinic at Suisun Public Library - prep, travel & outreach	Seniors	1	2
11/04/15	Vallejo	Prep and Outreach Clinic at Florence Douglas Senior Center	Seniors	5	2
10/14/15	Dixon	Veteran Stand Down Outreach	Senior Vets	5	4
10/13/15	Suisen City	Clinic at Suisun Public Library - prep, travel & outreach	Seniors	1	1
10/13/15	Dixon	Veteran Stand Down Outreach	Senior Vets	5	5
10/07/15	Vallejo	Prep and Outreach Clinic at Florence Douglas Senior Center	Seniors	4	3

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 9

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 29

**INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES**

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
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Provider Name: *Legal Services of Northern California*

County(ies) *Solano County*



**California Legal Services (Title III B)**

**PSA Level Quarterly Report**

**Fiscal Year: 2015-2016**

**Quarter: 2**

**PSA: 28**

weekly	Solano County	Informational Clinic on Answering Unlawful Detainer Evictions	Senior Residents	10	10
12/4/15	Solano County	Affordable Housing Committee - prep, meeting, and travel	Senior Coalition	35	3
11/19/15	Solano County	Affordable Housing Committee - prep, meeting, and travel	Senior Coalition	20	2
11/9/15	Solano County	Issues Committee Meeting - prep, meeting & travel	Senior Coalition	10	4
11/6/15	Solano County	Senior Coalition Meeting - prep, meeting & travel	Senior Coalition	30	4
10/30/15	Solano County	Health & Senior Legal Task Force Meeting Training	Senior Advocates	30	6
10/26/15	Solano County	Executive Committee Meeting - prep, meeting, & travel	Senior Coalition	10	5
10/02/15	Solano County	Affordable Housing Committee - prep, meeting, and travel	Senior Coalition	34	3

**TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:** 8

**TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:** 37

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 2

PSA: 29

Total Unduplicated Client Count for Quarter: 406

Total Cases Closed in Quarter: 873

Total Units of Service for Quarter (Unit=1 Hour): 2040

#### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

##### CLIENT AGE

60-64:	46
65-74:	185
75-84:	102
85+:	60
Client Declined to Provide Information:	13
Total:	406

##### CLIENT GENDER

Male:	160
Female:	246
Client Declined to Provide Information:	0
Total:	406

##### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	41
Homebound:	6
Lives Alone:	156
Institutionalized:	6
Suspected Victim of Elder Abuse/Exploitation:	8
Limited English:	3
Rural:	406
Greatest Economic Need (Minority):	6

##### CLIENT RACE

Two or More Races:	0
Caucasian:	391
African American:	2
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	1
Filipino:	2
Japanese:	1
Korean:	2
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	7
Client Declined to Provide Information:	0
Total:	406

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 2

PSA: 29

Greatest Economic Need (Non-Minority): 142

Greatest Economic Need (Minority Status Unknown): 0

#### CLIENT ETHNICITY

Hispanic/Latino: 12

#### CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

#### CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and  
Advice (CA)

Limited Additional  
Services (LAS)

Legal  
Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 5

A2. Contracts/Warranties: 7

A3. Other Consumer/Finance: 102

3 2 0

4 1 0

75 0 0

#### EMPLOYMENT

B1. Discrimination: 0

B2. Other Employment: 0

0 0 0

0 0 0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/  
Grandparents Rights: 0

C2. Conservatorship: 0

C3. Other Family: 6

0 0 0

0 0 0

5 0 0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 18

D2. Medicare: 0

D3. Other Health/Community Based Care: 1

15 2 0

0 0 0

1 0 0

#### HOUSING

E1. Landlord-Tenant (Subsidized or  
Private Housing): 17

12 2 0

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 2

PSA: 29

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	42	14	9	0
E3. Other Housing:	3	3	0	0
<b>INCOME MAINTENANCE</b>				
F1. Social Security:	2	1	1	0
F2. Supplemental Security Income (SSI):	0	0	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	3	2	1	0
<b>INDIVIDUAL RIGHTS</b>				
G1. Immigration/Naturalization:	1	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	13	9	1	1
G3. Other Individual Rights:	4	3	1	0
<b>MISCELLANEOUS</b>				
H1. Estate Planning/Wills/Trusts:	266	114	170	0
H2. Advance Health Care Directives (AHCD):	177	50	164	0
H3. Financial Powers of Attorney:	170	49	158	0
H4. Other Miscellaneous:	0	0	0	0
<b>TOTAL CASES OPENED IN QUARTER:</b>		<b>TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE</b>		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		360	512	1
<b>TOTAL ESTIMATED CASE WORK HOURS SPENT:</b>				
		2034		

#### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

#### INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 2

PSA:

29

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
<b>Provider Name:</b> Senior Legal Services					
<b>County(ies)</b> El Dorado					
9/14/15	Cameron Park Community Center	Special Rights for Seniors	Seniors	60	3
7/29/15	Placerville Senior Center	Senior Legal Services	Seniors	41	3
<b>County(ies)</b> El Dorado County					
12/1/15	El Dorado Hills Senior Center	Wills and Trusts	Seniors	30	3
10/19/15	Ponte Palmero Senior Living Ctr	Senior Legal Service	Seniors	90	3

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 2

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 6

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 2

PSA: 30

Total Unduplicated Client Count for Quarter: 145

Total Cases Closed in Quarter: 130

Total Units of Service for Quarter (Unit=1 Hour): 523

#### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

##### CLIENT AGE

60-64:	23
65-74:	49
75-84:	47
85+:	26
Client Declined to Provide Information:	0
Total:	145

##### CLIENT GENDER

Male:	44
Female:	101
Client Declined to Provide Information:	0
Total:	145

##### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	7
Homebound:	4
Lives Alone:	32
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	32
Limited English:	8
Rural:	0
Greatest Economic Need (Minority):	13

##### CLIENT RACE

Two or More Races:	0
Caucasian:	132
African American:	7
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	1
Filipino:	1
Japanese:	1
Korean:	0
Laotian:	1
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	2
Race Unknown/Some Other Race:	0
Client Declined to Provide Information:	0
Total:	145

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 2

PSA: 30

Greatest Economic Need (Non-Minority): 45

Greatest Economic Need (Minority Status Unknown): 4

#### CLIENT ETHNICITY

Hispanic/Latino: 38

#### CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

#### CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and  
Advice (CA)

Limited Additional  
Services (LAS)

Legal  
Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 1

A2. Contracts/Warranties: 12

A3. Other Consumer/Finance: 11

3 0 0

3 1 1

6 8 0

#### EMPLOYMENT

B1. Discrimination: 0

B2. Other Employment: 1

0 0 0

0 1 0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/  
Grandparents Rights: 1

C2. Conservatorship: 5

C3. Other Family: 3

1 0 0

2 0 0

2 1 0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 1

D2. Medicare: 0

D3. Other Health/Community Based Care: 0

2 0 0

0 0 0

0 1 0

#### HOUSING

E1. Landlord-Tenant (Subsidized or  
Private Housing): 11

4 4 0

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 2

PSA: 30

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	6	6	3	0
E3. Other Housing:	0	1	2	0
<b>INCOME MAINTENANCE</b>				
F1. Social Security:	3	1	2	0
F2. Supplemental Security Income (SSI):	0	0	0	0
F3. Pensions/Retiree Benefits:	1	0	0	0
F4. Other Income Maintenance:	4	2	0	1
<b>INDIVIDUAL RIGHTS</b>				
G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	22	3	1	0
G3. Other Individual Rights:	0	0	0	0
<b>MISCELLANEOUS</b>				
H1. Estate Planning/Wills/Trusts:	23	17	11	8
H2. Advance Health Care Directives (AHCD):	3	2	1	0
H3. Financial Powers of Attorney:	12	9	2	1
H4. Other Miscellaneous:	25	11	6	0
<b>TOTAL CASES OPENED IN QUARTER:</b>		<b>TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE</b>		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		75	44	11
<b>TOTAL ESTIMATED CASE WORK HOURS SPENT:</b>		463		

#### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

##### INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours



## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 2

PSA:

30

Provider Name: *Dor v' Dor Senior Advocacy Network*

County(ies) *Stanislaus*

10/7/15	Grace Davis HS	Free Legal Clinic	Public	25	2
11/19/15	Memorial Hospital	Sr Services	Social Workers	12	2
10/26/15	Modesto	Alpha Delta Kappa re Sr. Services	Retired Teachers	15	2
11/6/15	Covenant Village	SEAPA Seminar	Seniors	65	5
10/28/15	Merced Sr. Ctr	AARP SCAM Seminar	Seniors	75	4
10/16/15	Centre Plaza	Fall Prevention	Seniors	100	5

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:

#### INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
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Provider Name: *Dor v' Dor Senior Advocacy Network*

County(ies) *Stanislaus*

11/20-21	Monterey	Elder Law	Attorneys	300	40
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TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 2

PSA: 31

Total Unduplicated Client Count for Quarter: 66

Total Cases Closed in Quarter: 90

Total Units of Service for Quarter (Unit=1 Hour): 536

#### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

##### CLIENT AGE

60-64:	19
65-74:	19
75-84:	23
85+:	5
Client Declined to Provide Information:	0
Total:	66

##### CLIENT GENDER

Male:	34
Female:	32
Client Declined to Provide Information:	0
Total:	66

##### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	24
Homebound:	2
Lives Alone:	37
Institutionalized:	1
Suspected Victim of Elder Abuse/Exploitation:	7
Limited English:	7
Rural:	1
Greatest Economic Need (Minority):	2

##### CLIENT RACE

Two or More Races:	0
Caucasian:	43
African American:	11
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	12
Client Declined to Provide Information:	0
Total:	66

## California Legal Services (Title III B)

### PSA Level Quarterly Report

**Fiscal Year: 2015-2016**

**Quarter: 2**

**PSA: 31**

Greatest Economic Need (Non-Minority):

Greatest Economic Need (Minority Status Unknown):

#### CLIENT ETHNICITY

Hispanic/Latino:

#### CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

#### CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and  
Advice (CA)

Limited Additional  
Services (LAS)

Legal  
Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

A2. Contracts/Warranties:

A3. Other Consumer/Finance:

#### EMPLOYMENT

B1. Discrimination:

B2. Other Employment:

#### FAMILY

C1. Divorce/Custody/Visitation/Support/  
Grandparents Rights:

C2. Conservatorship:

C3. Other Family:

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

D2. Medicare:

D3. Other Health/Community Based Care:

#### HOUSING

E1. Landlord-Tenant (Subsidized or  
Private Housing):

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 2

PSA: 31

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	3	1	2	0
E3. Other Housing:	3	3	3	1
<b>INCOME MAINTENANCE</b>				
F1. Social Security:	0	0	0	1
F2. Supplemental Security Income (SSI):	3	2	1	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	1	1	0	0
<b>INDIVIDUAL RIGHTS</b>				
G1. Immigration/Naturalization:	1	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	3	0	0	0
G3. Other Individual Rights:	0	1	0	0
<b>MISCELLANEOUS</b>				
H1. Estate Planning/Wills/Trusts:	9	5	14	1
H2. Advance Health Care Directives (AHCD):	8	2	10	0
H3. Financial Powers of Attorney:	8	1	9	0
H4. Other Miscellaneous:	1	1	0	0
<b>TOTAL CASES OPENED IN QUARTER:</b>		<b>TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE</b>		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		39	47	4
<b>TOTAL ESTIMATED CASE WORK HOURS SPENT:</b>		527		

#### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

##### INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 2

PSA:

31

Provider Name: *Central California Legal Services*

County(ies) *Merced*

11/13/2015	Sierra Meadows Senior Living Community	Simple Wills Clinic	Merced Seniors who live alone, and in greatest need	10	3
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TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 1

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 3

#### INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
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Provider Name: *Central California Legal Services*

County(ies) *Merced*

12/15/2015	Merced AAA Building (Living Well Café)	Duties of agents acting under Durable Powers of Attorney and Advance Health Acre Directives	Family and friends acting as caregivers on behalf of vulnerable seniors.	10	6.4
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TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 1

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 6

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 2

PSA: 32

Total Unduplicated Client Count for Quarter: 425

Total Cases Closed in Quarter: 441

Total Units of Service for Quarter (Unit=1 Hour): 1425

#### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

##### CLIENT AGE

60-64:	78
65-74:	131
75-84:	73
85+:	111
Client Declined to Provide Information:	32
Total:	425

##### CLIENT GENDER

Male:	143
Female:	282
Client Declined to Provide Information:	0
Total:	425

##### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	31
Homebound:	0
Lives Alone:	128
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	17
Limited English:	85
Rural:	238
Greatest Economic Need (Minority):	176

##### CLIENT RACE

Two or More Races:	0
Caucasian:	282
African American:	25
Native American/Native Alaskan:	2
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	1
Filipino:	3
Japanese:	5
Korean:	2
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	25
Race Unknown/Some Other Race:	0
Client Declined to Provide Information:	80
Total:	425

## California Legal Services (Title III B)

### PSA Level Quarterly Report

**Fiscal Year: 2015-2016**

**Quarter: 2**

**PSA: 32**

Greatest Economic Need (Non-Minority): 187

Greatest Economic Need (Minority Status Unknown): 62

#### CLIENT ETHNICITY

Hispanic/Latino: 62

#### CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

#### CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and  
Advice (CA)

Limited Additional  
Services (LAS)

Legal  
Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 5

A2. Contracts/Warranties: 23

A3. Other Consumer/Finance: 116

2 3 0

9 9 3

19 22 0

#### EMPLOYMENT

B1. Discrimination: 7

B2. Other Employment: 4

1 3 0

2 1 0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/  
Grandparents Rights: 16

C2. Conservatorship: 3

C3. Other Family: 9

7 4 3

0 0 0

0 0 1

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 3

D2. Medicare: 3

D3. Other Health/Community Based Care: 0

2 1 3

2 2 0

0 0 0

#### HOUSING

E1. Landlord-Tenant (Subsidized or  
Private Housing): 70

27 21 4

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 2

PSA: 32

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	16	10	3	1
E3. Other Housing:	0	7	8	0
<b>INCOME MAINTENANCE</b>				
F1. Social Security:	11	4	7	2
F2. Supplemental Security Income (SSI):	5	15	17	1
F3. Pensions/Retiree Benefits:	4	1	1	0
F4. Other Income Maintenance:	2	1	1	0
<b>INDIVIDUAL RIGHTS</b>				
G1. Immigration/Naturalization:	1	0	1	0
G2. Elder Abuse/Neglect/Exploitation:	7	4	25	3
G3. Other Individual Rights:	0	5	9	0
<b>MISCELLANEOUS</b>				
H1. Estate Planning/Wills/Trusts:	77	45	30	2
H2. Advance Health Care Directives (AHCD):	27	4	21	0
H3. Financial Powers of Attorney:	15	15	12	0
H4. Other Miscellaneous:	1	17	18	0
<b>TOTAL CASES OPENED IN QUARTER:</b>		<b>TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE</b>		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		199	219	23
<b>TOTAL ESTIMATED CASE WORK HOURS SPENT:</b>		1354		

#### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

##### INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours



## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 2

PSA:

32

Provider Name: Legal Services for Seniors

County(ies) Monterey

12/16/15		City of Seaside	5	5
11/19/15	Salinas	Firehouse Community Seniors meeting	75	5
11/5/15		Big Sur Community Fair	75	20
10/30/15	La Casa Adult Day Health Center	Community/100+ Seniors in Attendance - Senior Scam Stopper Seminar	100	7
10/22/15		Community 150 people attended/30 Seniors - Soledad Chamber Business and Ag EXPO.	150	7
10/27/15		Community - CSUMB HCOM Program Review	0	3
10/22/15	YMCA	Community 150 people attended/30 Seniors - Soledad Chamber Business and Ag EXPO.	150	7
10/13/15	Big Sur Health Center	Community w/Andrea Maroney - 150 people attended. Big Sur Health Center Annual Community Health Fair - LSS Table.	150	12
10/13/15	Hartnell	Community - 150 people attended. Hartnell College Volunteer Fair.	150	5
		Potential Legal Services for Seniors volunteers – both legal and not.		

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 9

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 71

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 0

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 0

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 2

PSA: 33

Total Unduplicated Client Count for Quarter: 86

Total Cases Closed in Quarter: 93

Total Units of Service for Quarter (Unit=1 Hour): 836

#### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

##### CLIENT AGE

60-64:	26
65-74:	37
75-84:	18
85+:	5
Client Declined to Provide Information:	0
Total:	86

##### CLIENT GENDER

Male:	38
Female:	48
Client Declined to Provide Information:	0
Total:	86

##### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	33
Homebound:	0
Lives Alone:	53
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	5
Limited English:	16
Rural:	28
Greatest Economic Need (Minority):	33

##### CLIENT RACE

Two or More Races:	0
Caucasian:	72
African American:	7
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	5
Race Unknown/Some Other Race:	2
Client Declined to Provide Information:	0
Total:	86

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 2

PSA: 33

Greatest Economic Need (Non-Minority): 24

Greatest Economic Need (Minority Status Unknown): 0

#### CLIENT ETHNICITY

Hispanic/Latino: 33

#### CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

#### CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and  
Advice (CA)

Limited Additional  
Services (LAS)

Legal  
Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 9

A2. Contracts/Warranties: 5

A3. Other Consumer/Finance: 2

7 4 1

3 0 0

1 1 0

#### EMPLOYMENT

B1. Discrimination: 0

B2. Other Employment: 2

0 0 0

2 0 0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/  
Grandparents Rights: 0

C2. Conservatorship: 0

C3. Other Family: 0

0 0 0

0 0 0

0 0 1

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 2

D2. Medicare: 0

D3. Other Health/Community Based Care: 2

2 0 0

0 0 0

1 1 0

#### HOUSING

E1. Landlord-Tenant (Subsidized or  
Private Housing): 16

6 6 7

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 2

PSA: 33

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	8	4	3	0
E3. Other Housing:	10	6	0	0
<b>INCOME MAINTENANCE</b>				
F1. Social Security:	8	7	0	0
F2. Supplemental Security Income (SSI):	7	5	1	1
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	3	2	0	0
<b>INDIVIDUAL RIGHTS</b>				
G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	5	5	0	4
G3. Other Individual Rights:	0	0	0	0
<b>MISCELLANEOUS</b>				
H1. Estate Planning/Wills/Trusts:	1	2	0	0
H2. Advance Health Care Directives (AHCD):	4	1	4	0
H3. Financial Powers of Attorney:	1	0	4	0
H4. Other Miscellaneous:	1	0	1	0
<b>TOTAL CASES OPENED IN QUARTER:</b>		<b>TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE</b>		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		54	25	14
<b>TOTAL ESTIMATED CASE WORK HOURS SPENT:</b>		796		

#### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

##### INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 2

PSA:

33

Provider Name: *Greater Bakersfield Legal Assistance, Inc*

County(ies) *Kern*

12/15/15	Lake Isabella, CA	Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project and distributed brochures for both projects at the Lake Isabella Family Resource Center	Kern County Senior Population	3	7.5
12/03/15	Bakersfield, CA	Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project and distributed brochures for both projects at the Richardson Special Needs Collaborative Meeting	Other Service Providers of Kern County's Senior Population	25	1.5
11/17/15	Lake Isabella, CA	Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project and distributed brochures for both projects at the Lake Isabella Family Resource Center	Kern County Senior Population	3	7
11/12/15	Mojave, CA	Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project and distributed brochures for both projects at the East Kern Mojave Salvation Army Center	Other Service Providers of Kern County's Senior Population	15	3
11/12/15	Mojave, CA	Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project and distributed brochures for both projects at the East Kern Mojave Salvation Army Center	Kern County Senior Population	25	2
10/20/15	Lake Isabella, CA	Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project and distributed brochures for both projects at the Lake Isabella Family Resource Center	Kern County Senior Population	6	7.5

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 2

PSA:

33

10/17/15	Bakersfield, CA	Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project and distributed brochures for both projects at the Kern County Aging & Adult Services 2015 Healthy Harvest Senior Resource Fair	Kern County Senior Population and Other Service Providers of Kern County's Senior Population	100	4
10/16/15	Bakersfield, CA	Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project and distributed brochures at the North of the River 60th Anniversary Celebration of the Rasmussen Senior Center at their Senior Health Fair. There were many vendors there including arts & crafts vendors, health organizations, health and fitness centers, other non-profits, advocacy groups & agencies, physicians, pharmacies, dentists and financial & estate planners.	Kern County Senior Population and Other Service Providers of Kern County's Senior Population	250	4
10/11/15	Bakersfield	Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project and distributed brochures for both projects at the Annual Kern County Veteran's Stand Down at Stramler Park.	Kern County Senior Population	100	3.5

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 9

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 40

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 0

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 0